Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
520027	COLUMBIA ST MARY'S HOSPITAL OZAUKEE, INC	13111 N PORT WASHINGTON RD
520195	COLUMBIA CENTER	13125 N PORT WASHINGTON RD
521357	MERCY WALWORTH HOSPITAL & MEDICAL CENTER	N2950 STATE ROAD 67
520103	COMMUNITY MEM HSPTL	W180 N8085 TOWN HALL RD
520207	AURORA MEDICAL CENTER	975 PORT WASHINGTON ROAD
520063	ST JOSEPHS COM HSPTL WEST BEND	3200 PLEASANT VALLEY ROAD
520206	AURORA MEDICAL CENTER	36500 AURORA DRIVE
520062	OCONOMOWOC MEM HSPTL	791 E SUMMIT AVE
520021	UNITED HSPTL SYS	6308 EIGHTH AVE
520038	AURORA MED CENTER- WASHINGTON COUNTY	1032 E SUMNER ST
520096	WHEATON FRANCISCAN HEALTHCARE- ALL SAINTS	3801 SPRING ST
520102	AURORA LAKELAND MED CTR	W3985 CTY RD NN
520059	AURORA MEMORIAL HSPTL	252 MCHENRY ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		MEQUON	WI
		MEQUON	WI
		LAKE GENEVA	WI
		MENOMONEE FALLS	WI
		GRAFTON	WI
		WEST BEND	WI
		SUMMIT	WI
		OCONOMOWOC	WI
		KENOSHA	WI
		HARTFORD	WI
		RACINE	WI
		ELKHORN	WI
		BURLINGTON	WI

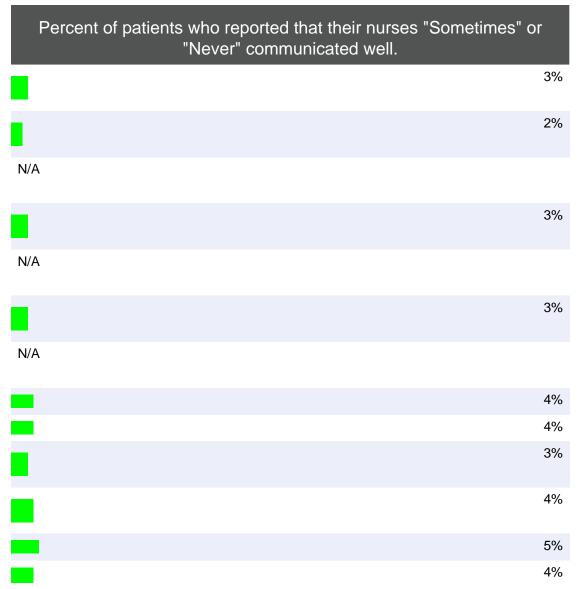
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number	
53097	OZAUKEE	2622437300	
53097	OZAUKEE	2622437408	
53147	WALWORTH	2622450535	
53051	WAUKESHA	2622511000	
53024	OZAUKEE	2622621111	
53095	WASHINGTON	2623345533	
53066	WAUKESHA	2624341000	
53066	WAUKESHA	2625699400	
53143	KENOSHA	2626562368	
53027	WASHINGTON	2626732300	
53405	RACINE	2626874011	
53121	WALWORTH	2627412000	
53105	RACINE	2627676000	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



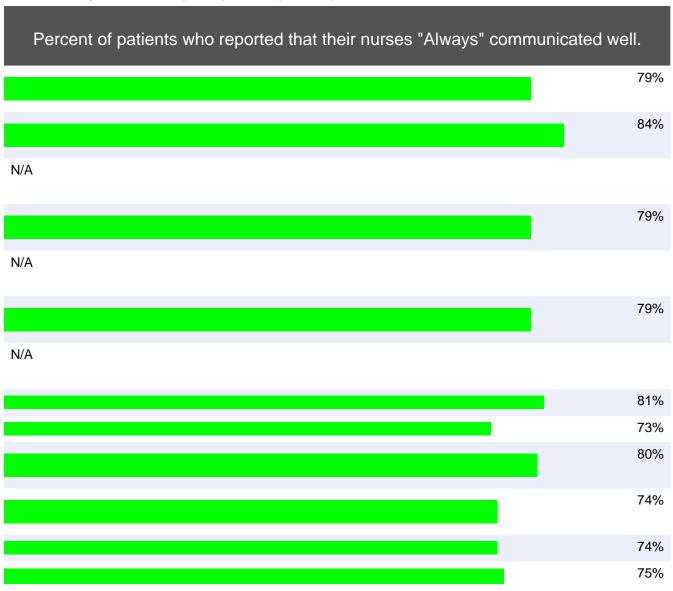
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated	well
referred patients who reported that their hurses. Osuany communicated	wen.
	18%
	14%
N/A	
	18%
N/A	
	18%
N/A	
	15%
	23%
	17%
	22%
	21%
	21%

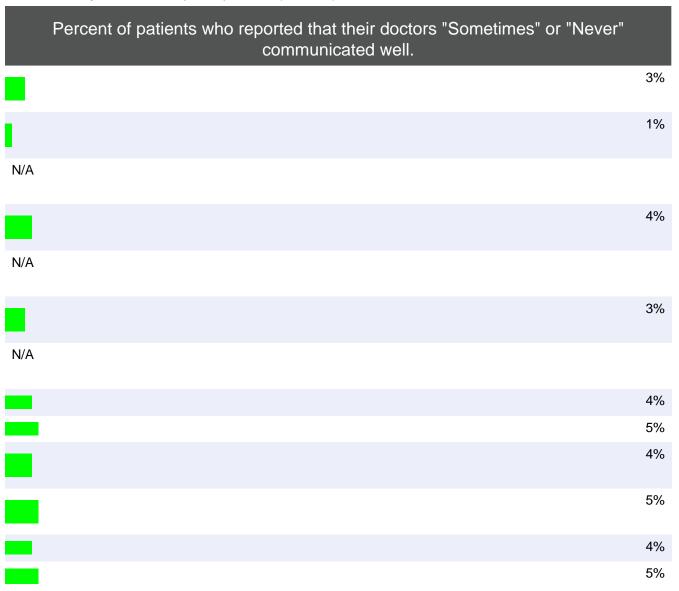
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Usually" communicated	well
refeelt of patients who reported that their dectors estainy communicated	WOII.
	15%
	10%
N/A	
	15%
N/A	
	15%
N/A	
	14%
	20%
	14%
	18%
	16%
	18%

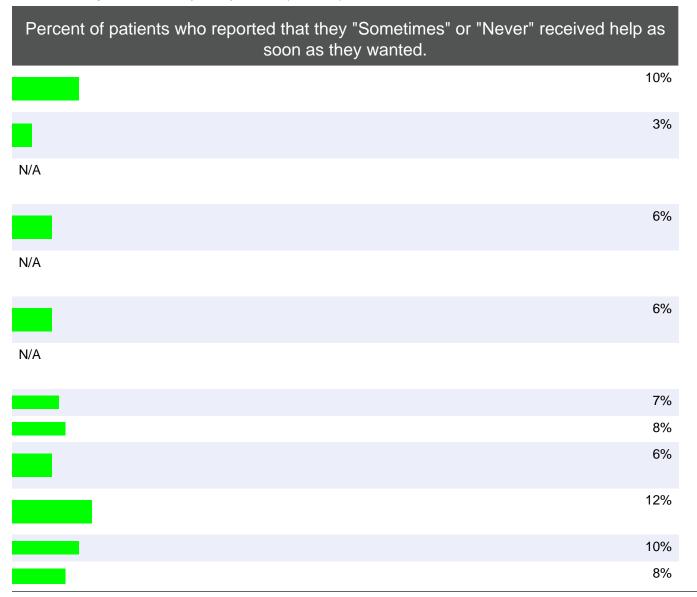
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



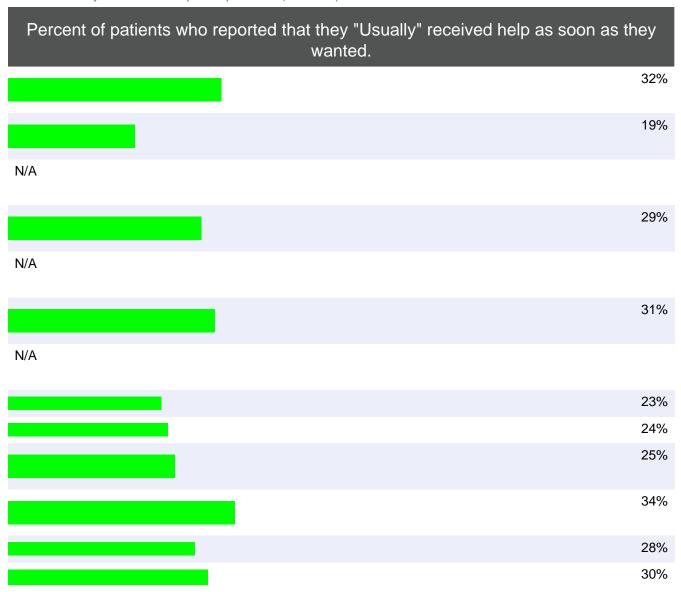
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



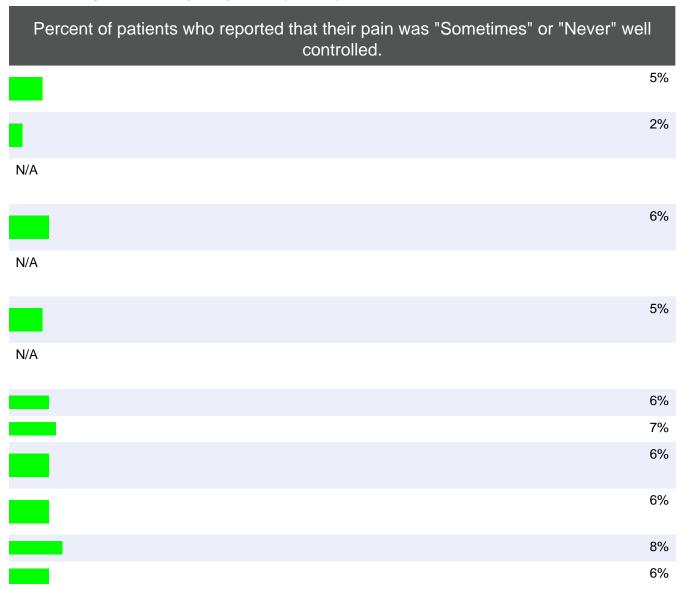
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



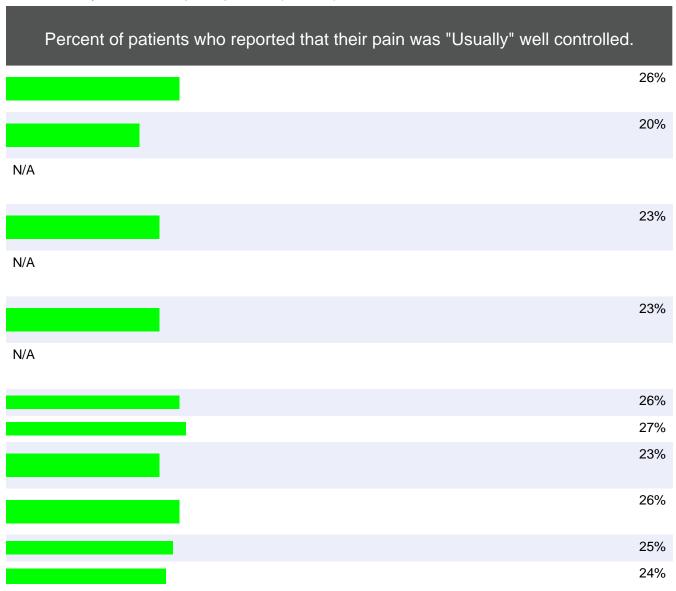
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



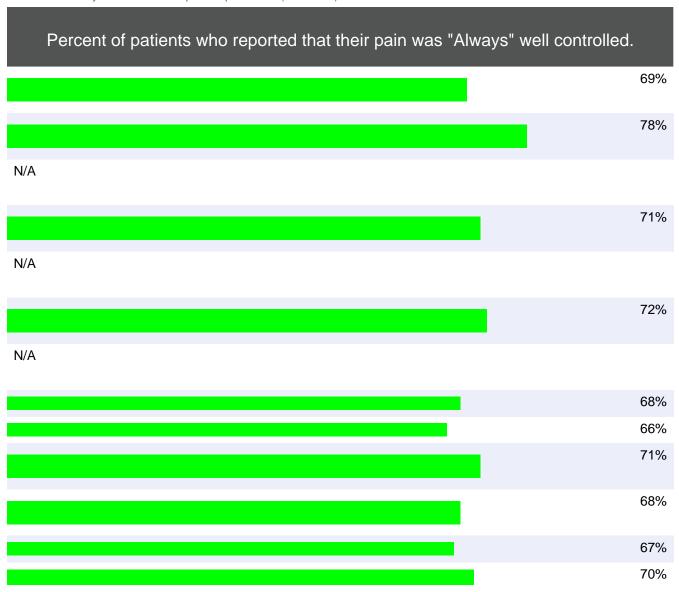
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Sometimes" or "Never" explained medicines before giving it to them.	d about
	23%
	12%
N/A	
	19%
N/A	
	16%
N/A	
	17%
	24%
	15%
	19%
	22%
	18%

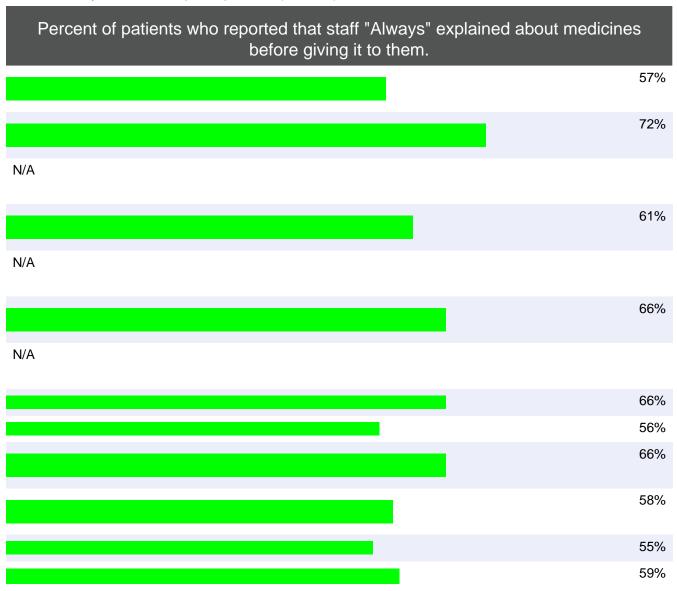
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that staff "Usually" explained about medi before giving it to them.	cines
	20%
	16%
N/A	
	20%
N/A	
	18%
N/A	
	17%
	20%
	19%
	23%
	23%
	23%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



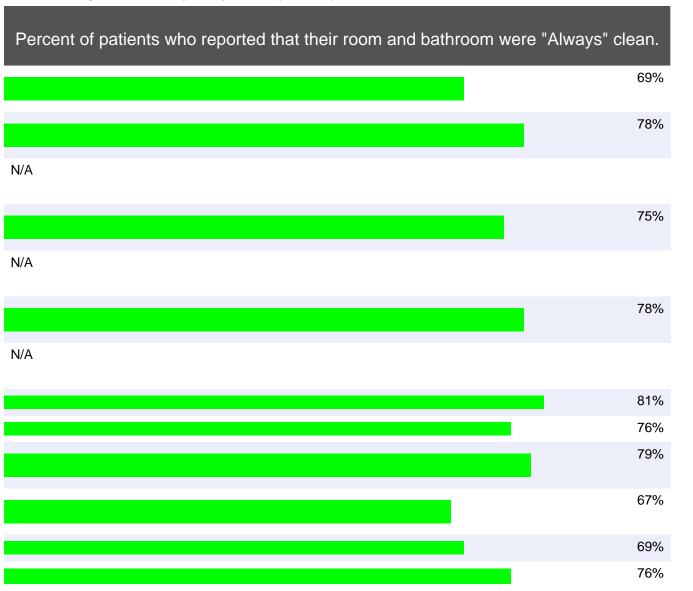
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their room and bathroom were "Usually"	clean.
	24%
	20%
N/A	
	20%
N/A	
	17%
N/A	
	14%
	19%
	16%
	24%
	22%
	19%

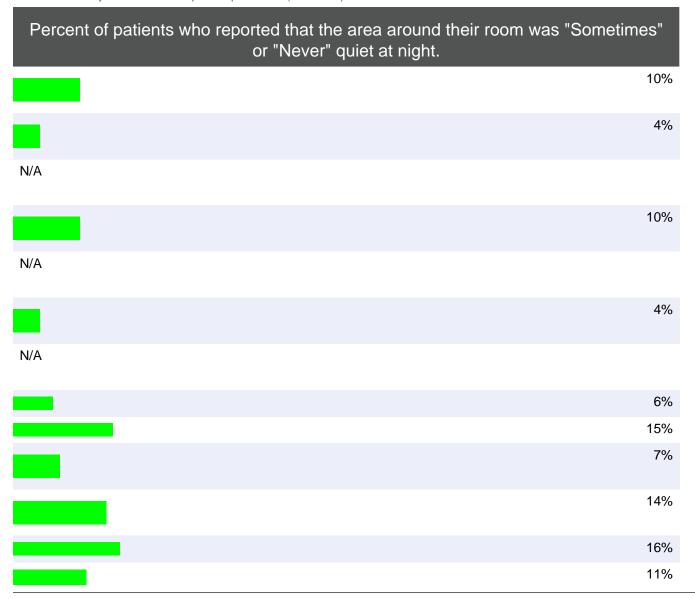
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



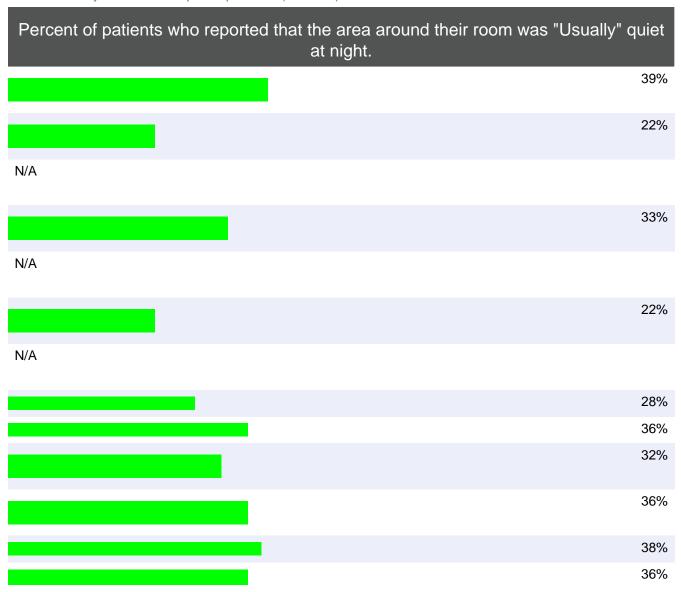
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that they were not given information about what to do during their recovery at home.		
	19%	
	11%	
N/A		
	14%	
N/A		
	13%	
N/A		
	14%	
	18%	
	11%	
	14%	
	15%	
	14%	

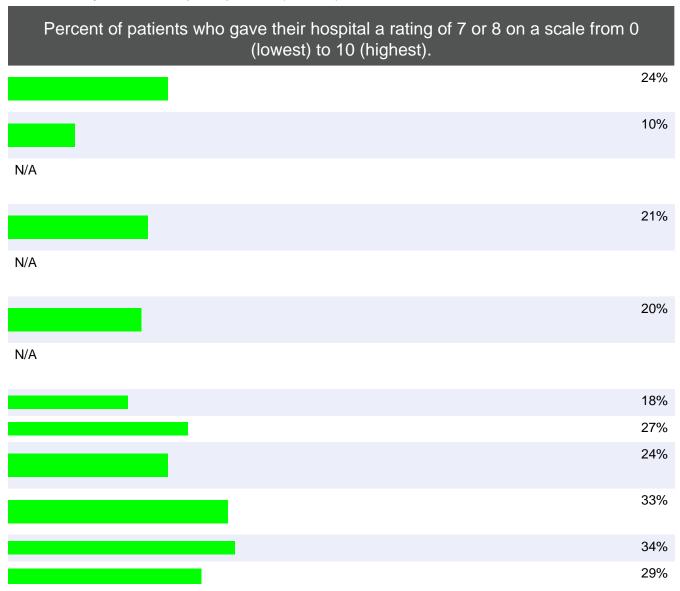
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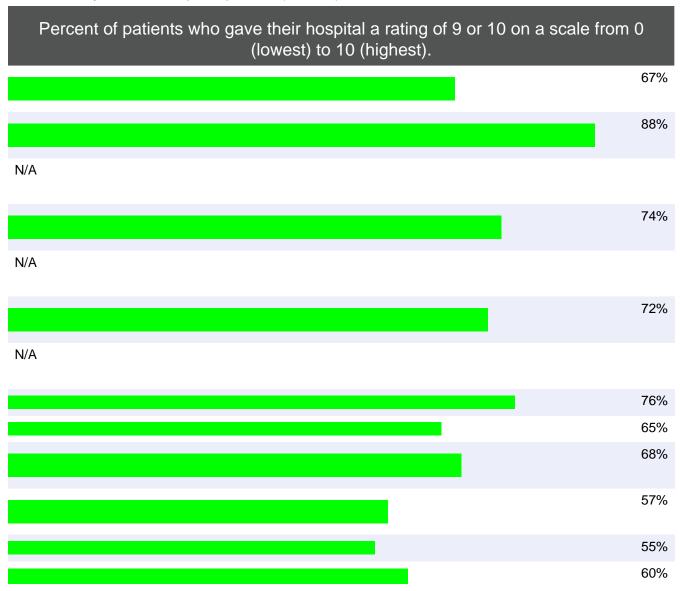
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



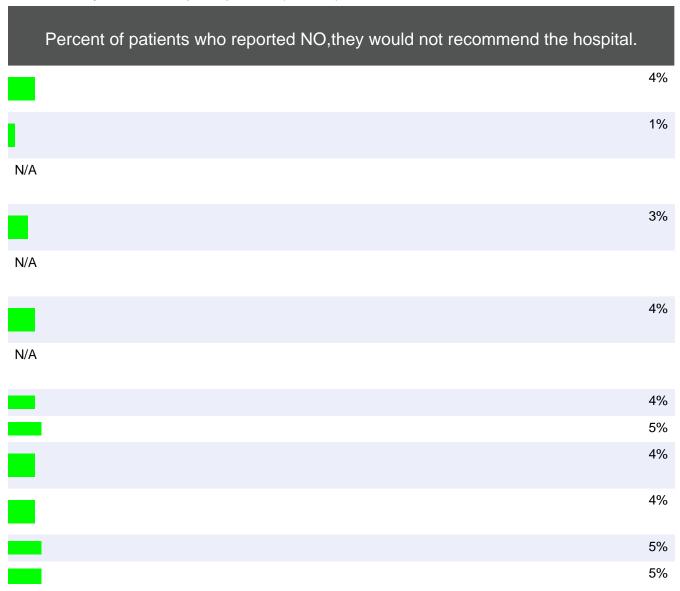
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Number of Completed Surveys
300 or more	
300 or more	
N/A	
300 or more	
N/A	
300 or more	
N/A	
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Survey Response Rate Percent		Hospital Footnote
		43%	
		51%	
N/A			Survey results are not available for this reporting period
		38%	
N/A			Survey results are not available for this reporting period
		41%	
N/A			Survey results are not available for this reporting period
		46%	
		39%	
		44%	
		30%	
		32%	
		37%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	BURLINGTON	
520170	WHEATON FRANCISCAN HEALTHCARE- ELMBROOK MEMORIAL	19333 W NORTH AVE
520008	WAUKESHA MEMORIAL HOSPITAL	725 AMERICAN AVE
520189	AURORA MED CTR KENOSHA	10400 75TH ST
520051	COLUMBIA ST MARYS HSPTL MILW (COL & MILW CAMPUS)	2323 N LAKE DR
520205	MIDWEST ORTHOPEDIC SPECIALTY HOSPITAL, LLC	10101 SOUTH 27TH STREET, 2ND FLOOR
520204	WHEATON FRANCISCAN HEALTHCARE- FRANKLIN, INC	10101 SOUTH 27TH STREET
520139	AURORA WEST ALLIS MEDICAL CENTER	8901 W LINCOLN AVE
520136	WHEATON FRANCISCAN, INC- ST JOSEPH	5000 W CHAMBERS ST
520078	WHEATON FRANCISCAN HEALTHCARE- ST FRANCIS	3237 S 16TH ST
520138	AURORA ST LUKES MEDICAL CENTER	2900 W OKLAHOMA AVE
520177	FROEDTERT MEM LUTHERAN HSPTL	9200 W WISCONSIN AVE
520194	ORTHOPAEDIC HSPTL OF WI	475 W RIVER WOODS PKWY
520083	ST MARY'S HOSPITAL	700 SOUTH PARK ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

BROOKFIELD	WI
WAUKESHA	WI
KENOSHA	WI
MILWAUKEE	WI
FRANKLIN	WI
FRANKLIN	WI
WEST ALLIS	WI
MILWAUKEE	WI
GLENDALE	WI
MADISON	WI

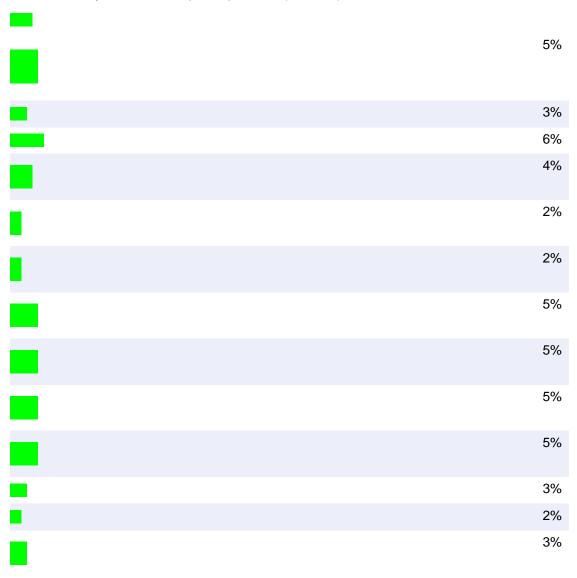
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

53045	WAUKESHA	2627852000
53188	WAUKESHA	2629281000
53142	KENOSHA	2629485600
53211	MILWAUKEE	4142911210
53132	MILWAUKEE	4143254518
53132	MILWAUKEE	4143254700
53227	MILWAUKEE	4143286000
53210	MILWAUKEE	4144472000
53215	MILWAUKEE	4146475000
53215	MILWAUKEE	4146496000
53226	MILWAUKEE	4148053000
53212	MILWAUKEE	4149616800
53715	DANE	6082516100

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
2070
20%
21%
22%
11%
11%
20%
18%
21%
21%
17%
9%
17%

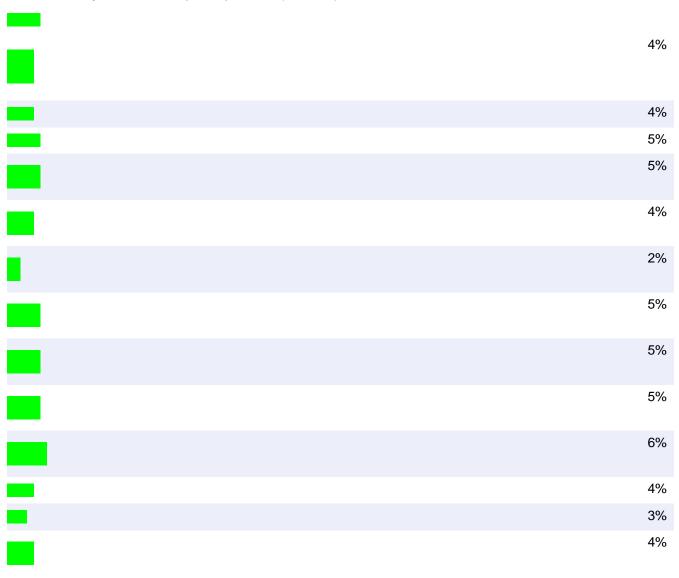
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
16%
17%
17%
11%
15%
18%
17%
18%
19%
17%
7%
18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



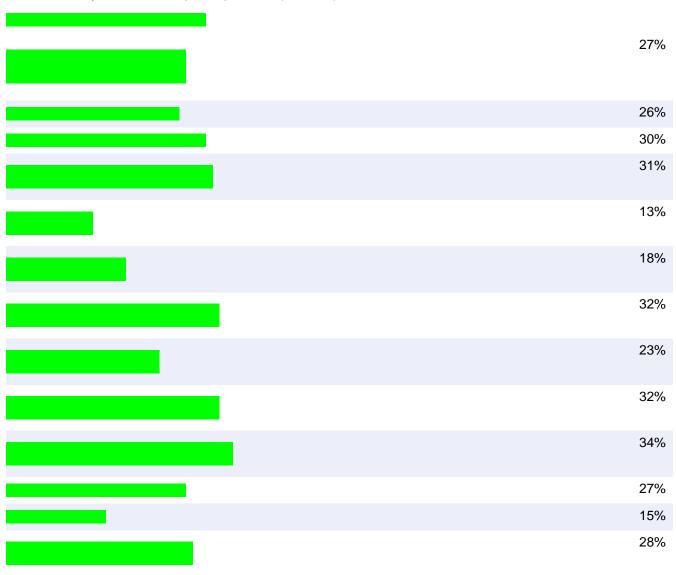
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
1070
8%
11%
11%
3%
5%
13%
11%
12%
13%
9%
4%
7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



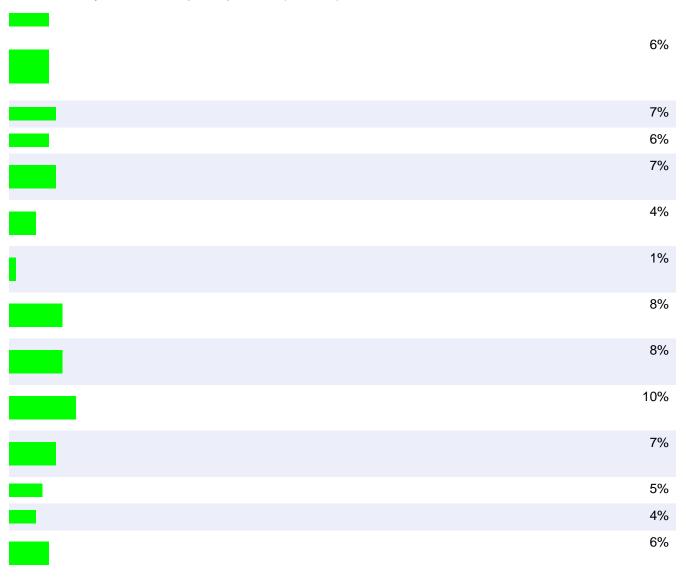
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



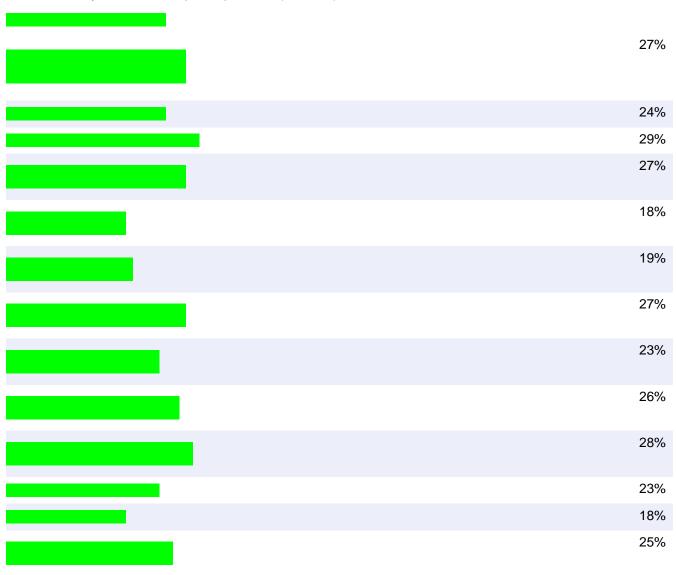
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



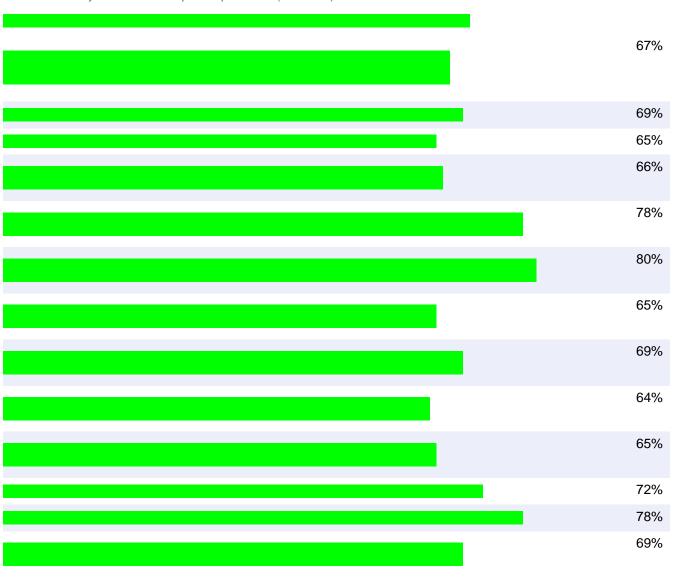
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
18%
23%
18%
13%
14%
22%
20%
24%
21%
17%
15%
14%

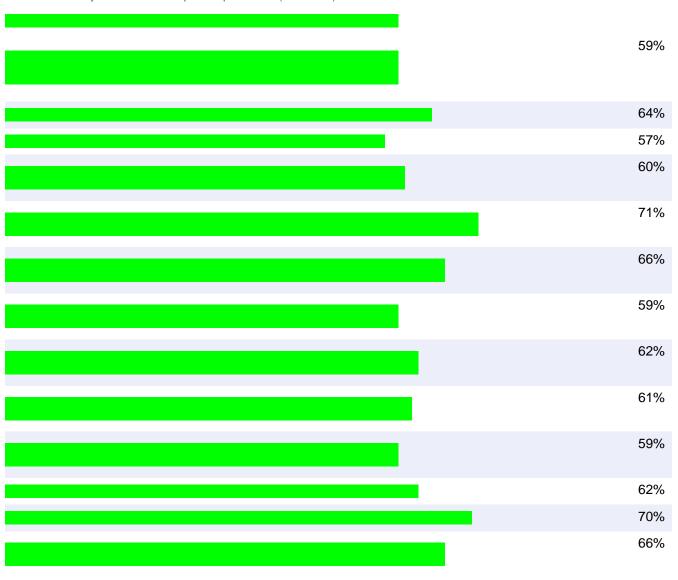
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
18%
20%
22%
16%
20%
19%
18%
15%
20%
21%
15%
20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



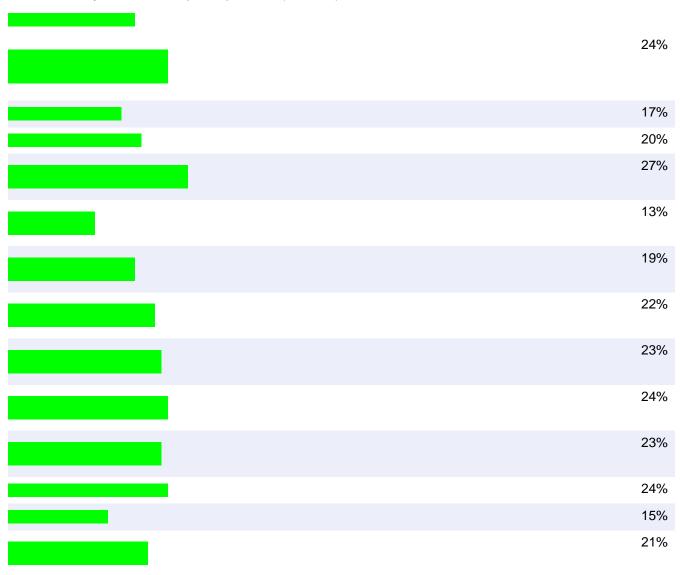
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

10%
5%
7%
11%
5%
3%
8%
10%
10%
9%
11%
6%
6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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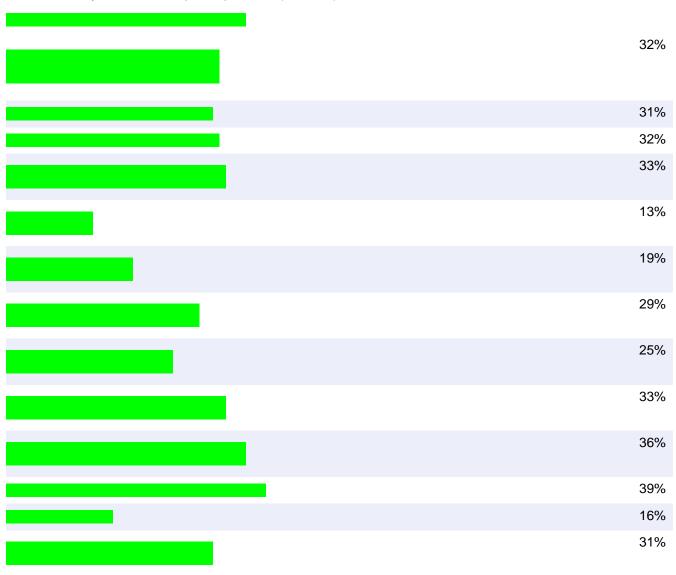
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
5%
9%
11%
3%
4%
10%
7%
14%
16%
11%
5%
6%

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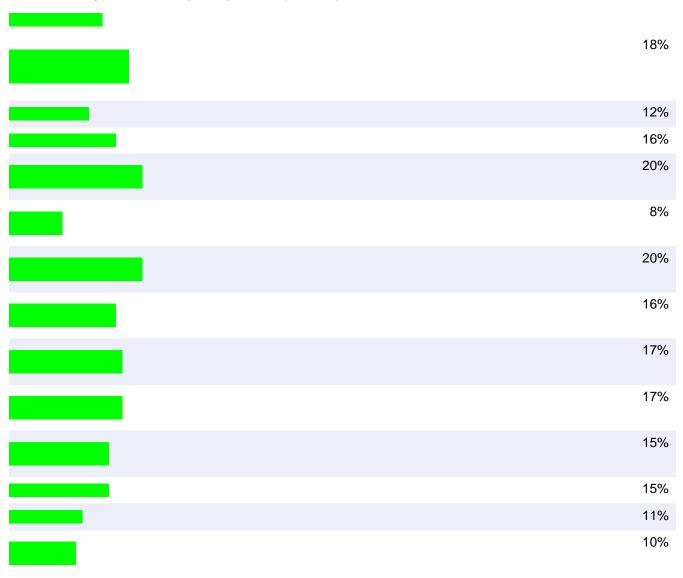
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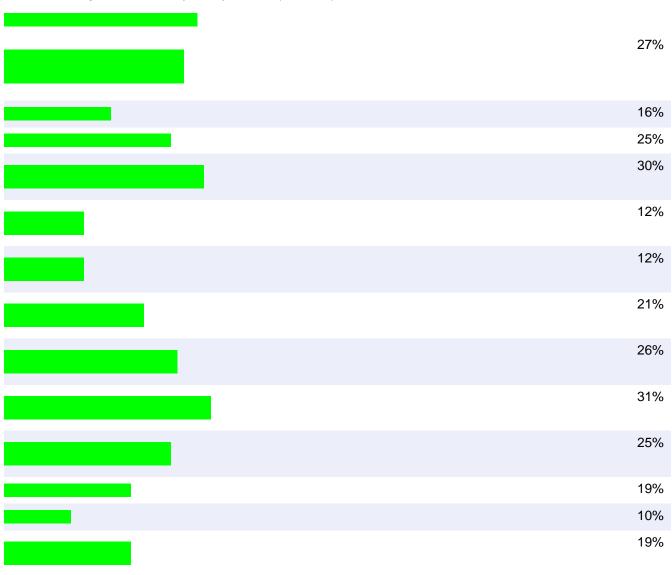
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

400/
10%
7%
8%
9%
2%
3%
9%
9%
11%
10%
6%
4%
4%

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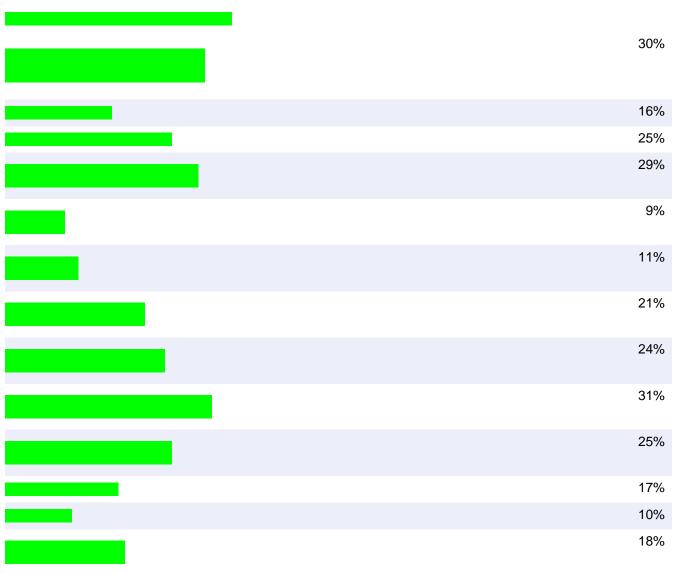
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
370
3%
5%
6%
2%
1%
6%
6%
6%
5%
2%
3%
1%

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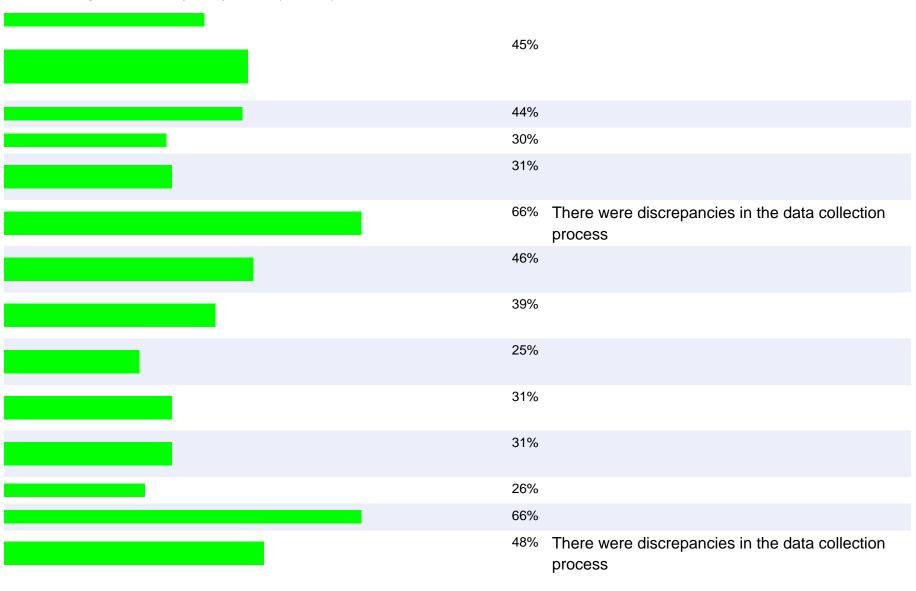
Based on Survey of Patients' Hospital Experiences (HCAHPS)

300	\circ r	m	٦re
$\mathbf{J}\mathbf{U}\mathbf{U}$	OI.	1111	ノロロ

300 or more
300 or more
300 or more
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

520098	UNIVERSITY OF WI HOSPITALS & CLINICS AUTHORITY	600 HIGHLAND AVENUE
521305	FRANCISCAN SKEMP SPARTA HSPTL	310 W MAIN ST
521306	FRANCISCAN SKEMP ARCADIA	464 S ST JOSEPH AVE
520028	MONROE CLINIC	515 22ND AVE
521309	MOUNDVIEW MEM HSPTL AND CLINICS	402 W LAKE ST
521354	SOUTHWEST HEALTH CENTER INC	1400 EAST SIDE RD
520057	ST CLARE HSPTL HLTH SVCS	707 14TH ST
521330	PRAIRIE DU CHIEN MEM HSPTL	705 E TAYLOR ST
520100	BELOIT MEM HSPTL	1969 W HART RD
521320	TOMAH MEM HSPTL	321 BUTTS AVE
521344	BOSCOBEL AREA HEALTH CARE	205 PARKER ST
520089	MERITER HSPTL	202 S PARK ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCARPS)		
	MADISON	WI
	SPARTA	WI
	ARCADIA	WI
	MONROE	WI
	FRIENDSHIP	WI
	PLATTEVILLE	WI
	BARABOO	WI
	PRAIRIE DU CHIEN	WI
	BELOIT	WI
	TOMAH	WI
	BOSCOBEL	WI
	MADISON	WI

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53715

Based on Survey of Patients' Hospital Experiences (HCAHPS)

53792	DANE	6082638991
54656	MONROE	6082692132
54612	TREMPEALEAU	6083233341
53566	GREEN	6083241000
50004	4 D 4 1 4 0	000000004

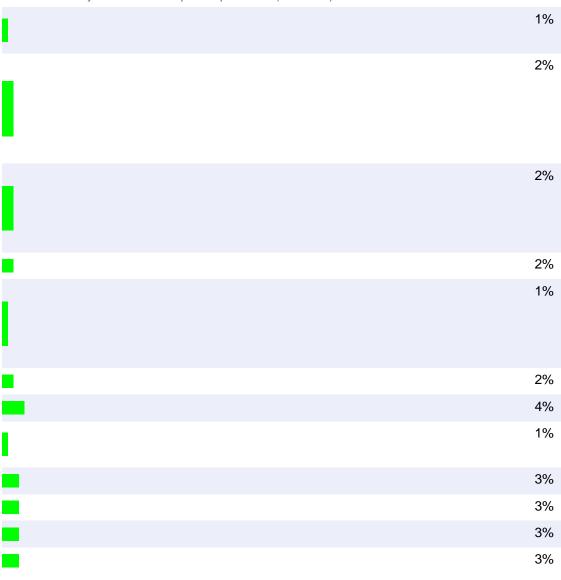
53566	GREEN	6083241000
53934	ADAMS	6083393331
53818	GRANT	6083424701
53913	SAUK	6083561400
53821	CRAWFORD	6083572000
53511	ROCK	6083645011
54660	MONROE	6083722181
53805	GRANT	6083754112

DANE

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6084176210

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on early of a diente mospital Experiences (11974) in ex	
	20%
	11%
	13%
	17%
	16%
	17%
	16%
	16%
	18%
	15%
	21%
	19%

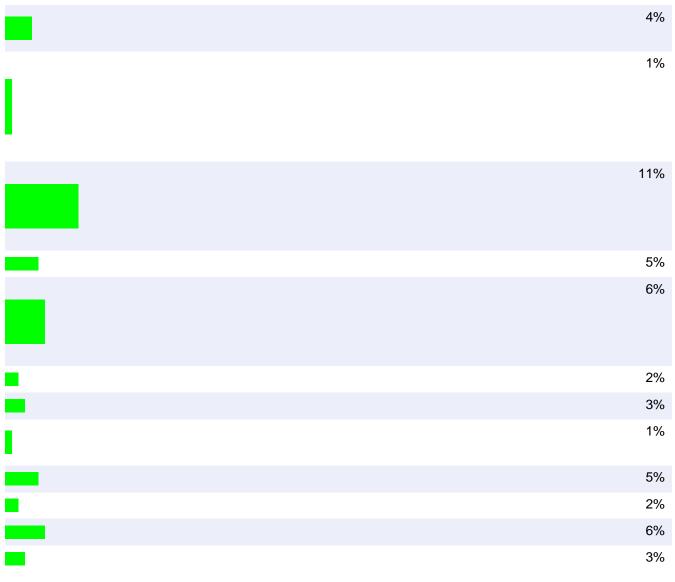
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dassa en europ en auemo risophal Exponences (ner un e)	
	20%
	10%
	9%
	17%
	22%
	13%
	14%
	11%
	15%
	10%
	16%
	16%

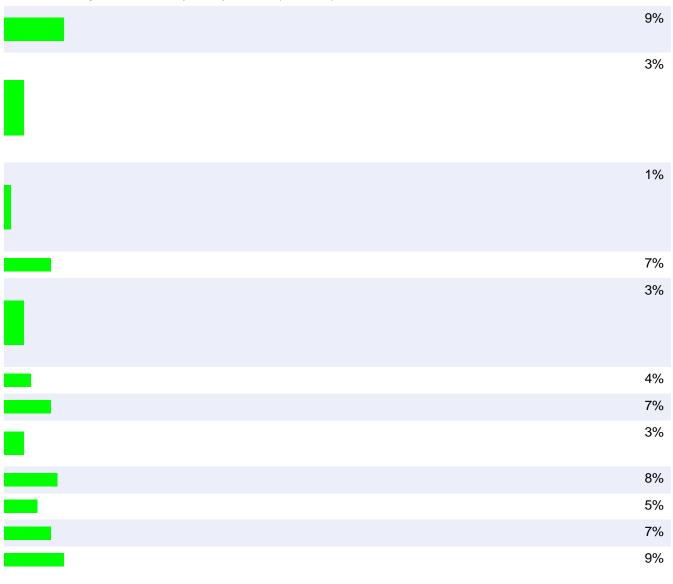
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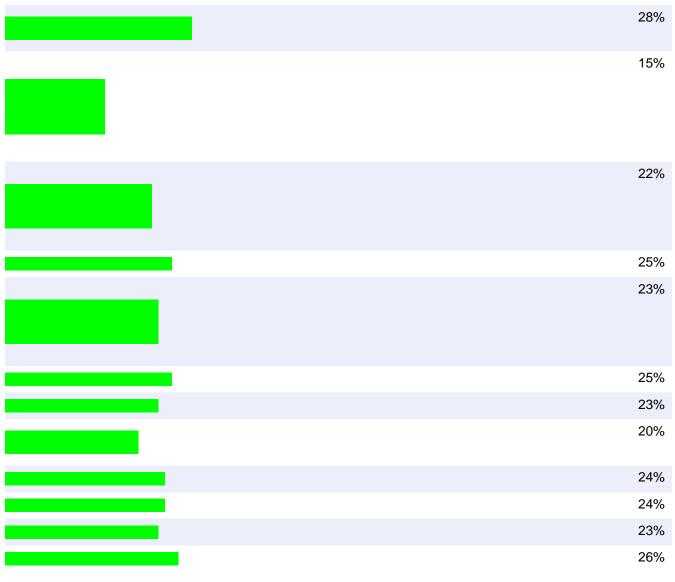
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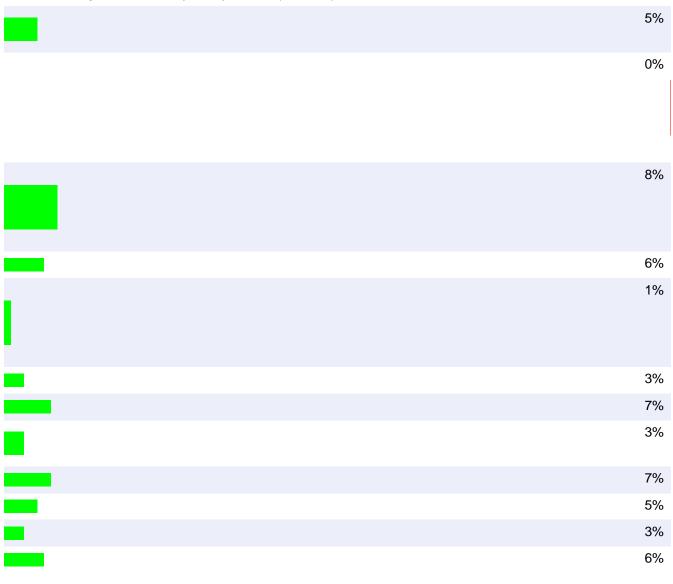
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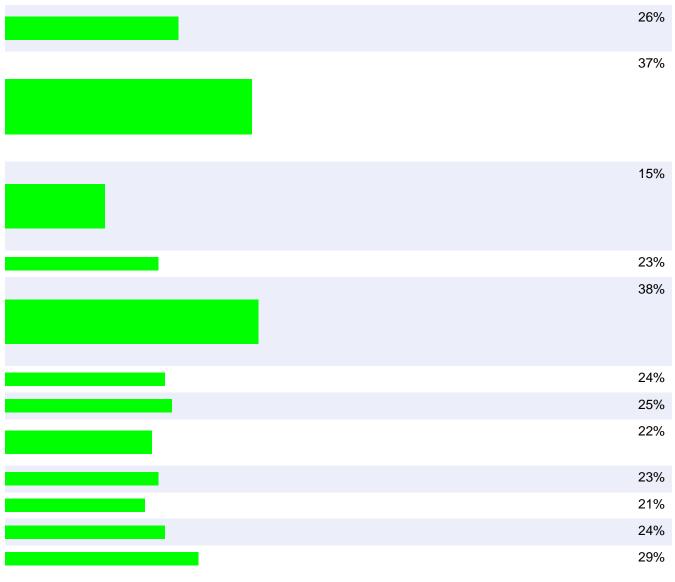
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



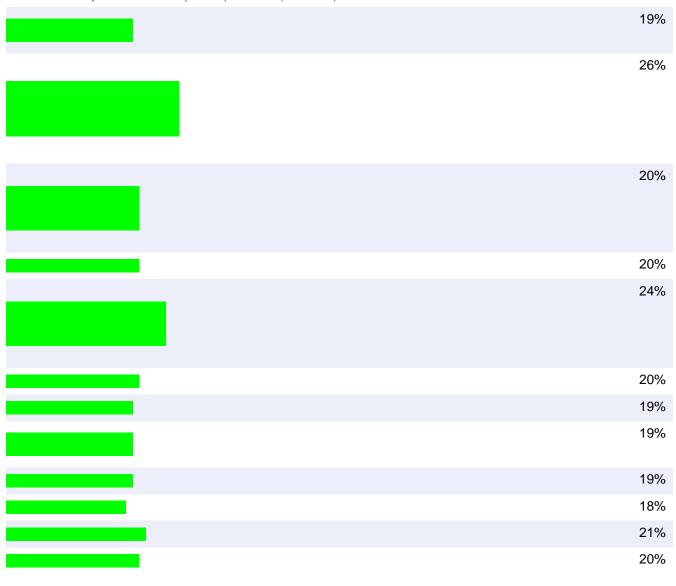
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dates on Carrey of Facilities Free Page 11 and 12 a	
	16%
	23%
	16%
	16%
	15%
	13%
	13%
	12%
	18%
	12%
	18%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



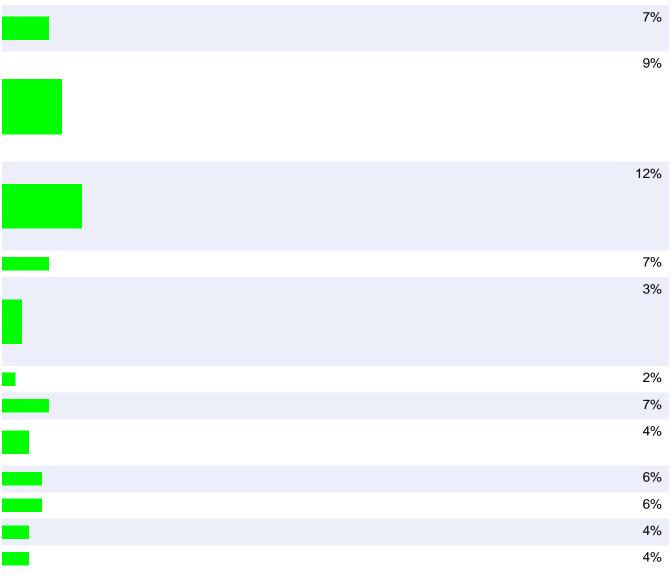
Page 85 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



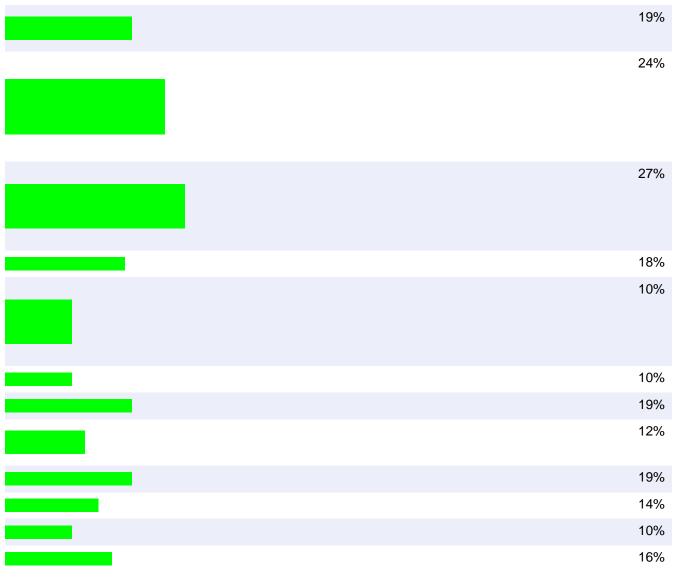
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



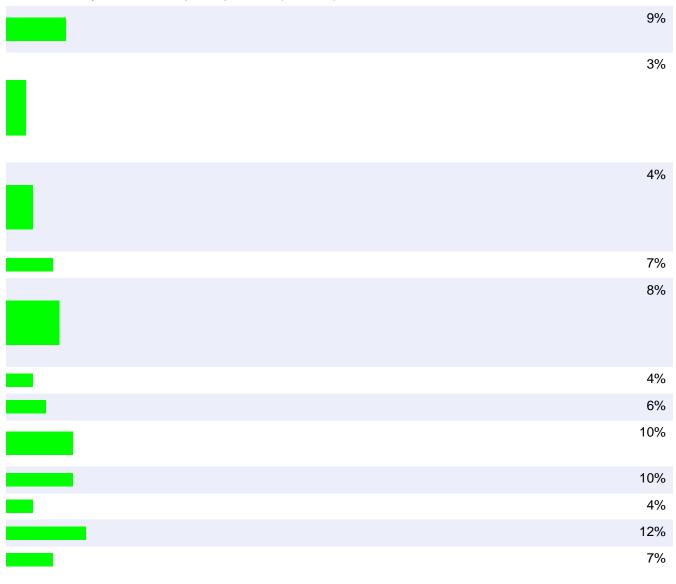
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



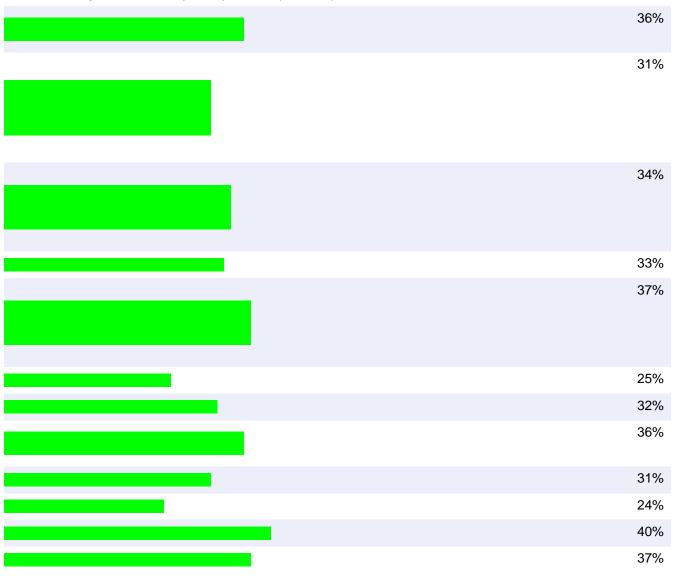
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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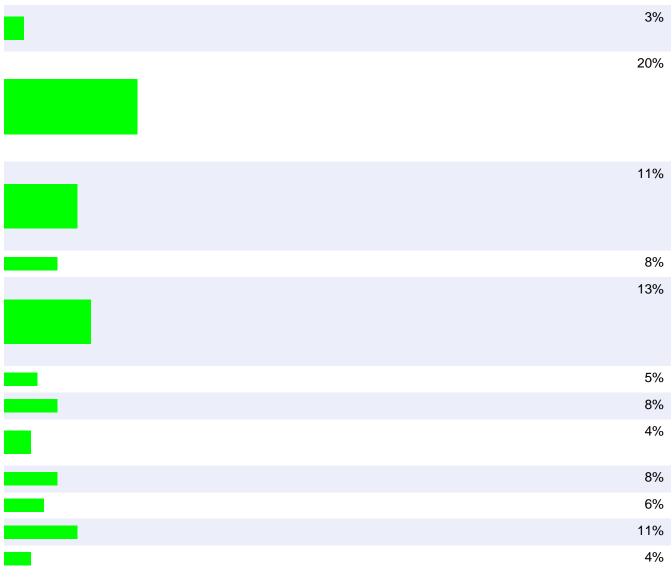
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCAHPS)	
	12%
	24%
	18%
	10%
	22%
	10%
	13%
	10%
	16%
	10%
	13%
	12%

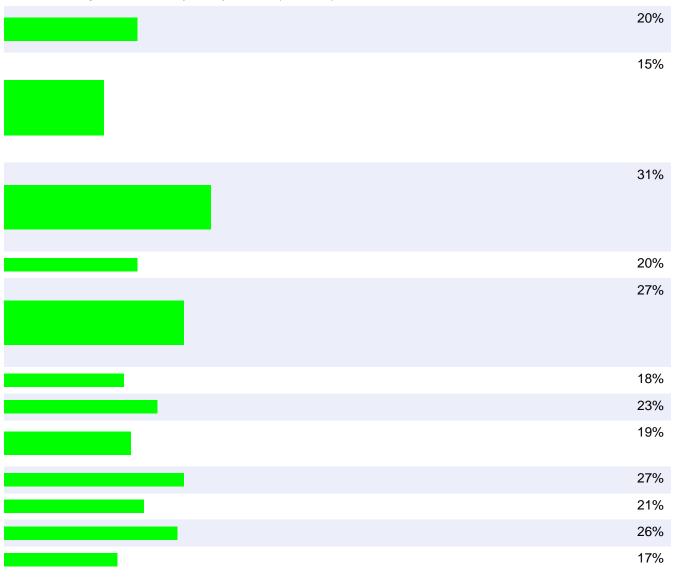
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



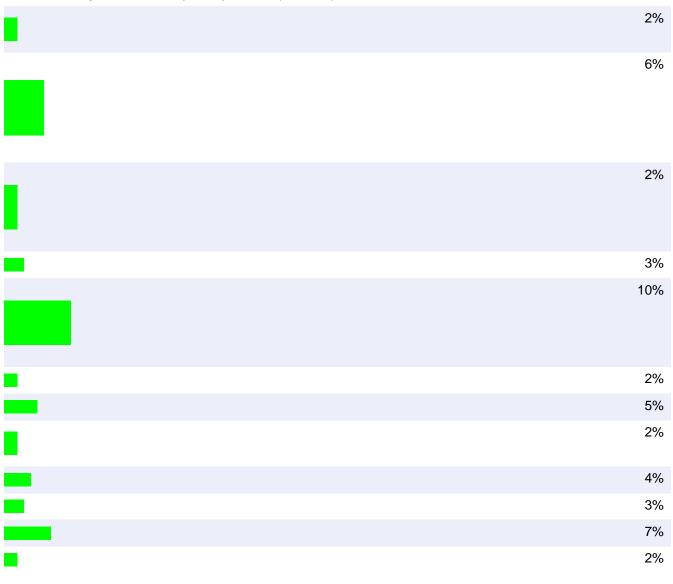
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



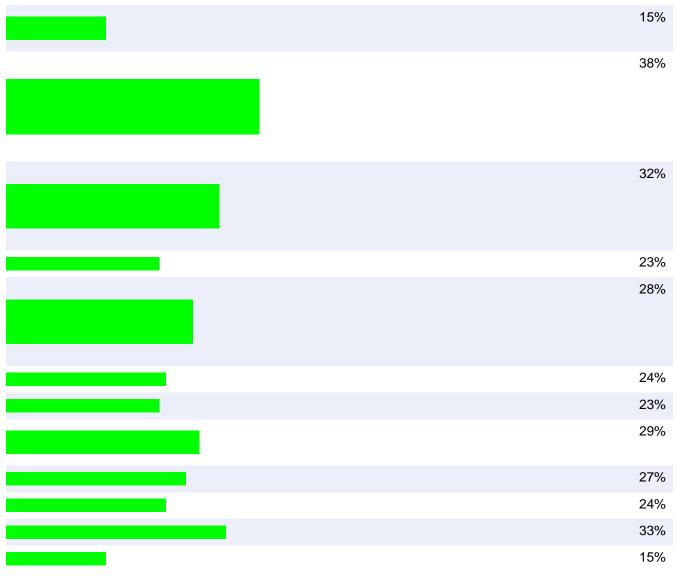
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

Fewer than 100

Fewer than 100

300 or more

Fewer than 100

Between 100 and 299

300 or more

300 or more

300 or more

300 or more

Between 100 and 299

300 or more

Page 101 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garrey of Fationic Troophar Exponences (Form C)		
	44%	
	29%	Very few patients were eligible for the HCAHPS survey. The scores shown reflect fewer than 50 completed surveys. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
	41%	Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
	44%	
	37%	Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
	45%	
	33%	
	52%	
	42%	
	40%	
	40%	
	45%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,		•	
521304			ST JOSEPHS COM HLTH SVCS	400 WATER AVE PO BOX 527
521351			REEDSBURG AREA MED CTR	2000 N DEWEY AVE
521348			VERNON MEM HSPTL	507 MAIN ST
520095			SAUK PRAIRIE MEM HSPTL	80 FIRST ST
521341			RICHLAND HSPTL	333 E SECOND ST
521322			GRANT REG HLTH CTR	507 S MONROE ST
520041			DIVINE SAVIOR HLTHCARE	2817 NEW PINERY RD, P O BOX 387
520066			MERCY HLTH SYS CORP	1000 MINERAL POINT AVE
521312			MEMORIAL HSPTL LAFAYETTE CTY	800 CLAY ST PO BOX 70
520087			GUNDERSEN LUTH MED CTR	1910 SOUTH AVE
520004			FRANCISCAN SKEMP LA CROSSE HSPTL	700 WEST AVE S
520109			MILE BLUFF MEDICAL CENTER, INC	1050 DIVISION ST
521343			STOUGHTON HSPTL	900 RIDGE ST
521319			EDGERTON HOSPITAL AND HEALTH SERVICES	313 STOUGHTON RD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)		
	HILLSBORO	WI
	REEDSBURG	WI
	VIROQUA	WI
	PRAIRIE DU SAC	WI
	RICHLAND CENTER	WI
	LANCASTER	WI
	PORTAGE	WI
	JANESVILLE	WI
	DARLINGTON	WI
	LA CROSSE	WI
	LA CROSSE	WI
	MAUSTON	WI
	STOUGHTON	WI
	EDGERTON	WI

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

54634	VERNON	6084898000
53959	SAUK	6085246487
54665	VERNON	6086372101
53578	SAUK	6086433311
53581	RICHLAND	6086476321
53813	GRANT	6087232143
53901	COLUMBIA	6087424131
53548	ROCK	6087566161
53530	LAFAYETTE	6087764466
54601	LA CROSSE	6087827300
54601	LA CROSSE	6087850940
53948	JUNEAU	6088476161
53589	DANE	6088736611
53534	ROCK	6088843441

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

24004 01. 04. 10) 01. 1 dilotto 1. 100ptta: 27ponorio (1. 107tt ii. 0)	
	1%
	2%
	2%
	3%
	3%
	0%
	5%
	3%
	1%
	2%
	3%
	3%
	0%
	2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on ourvey of Fatients Prospital Experiences (NOATH O)	
	13%
	19%
	17%
	14%
	18%
	14%
	20%
	20%
	16%
	17%
	22%
	22%
	15%
	15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

3%
2%
2%
4%
2%
1%
5%
4%
1%
3%
3%
3%
2%
2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on ourvey of Fatients Flospital Experiences (Flozini o)	
	5%
	16%
	11%
	10%
	15%
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	18%
	15%
	15%
	18%
	12%
	15%
	11%

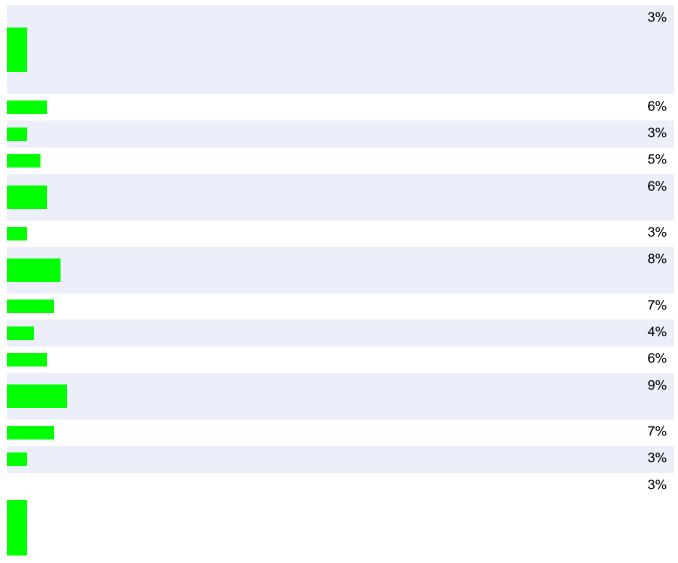
Page 110 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



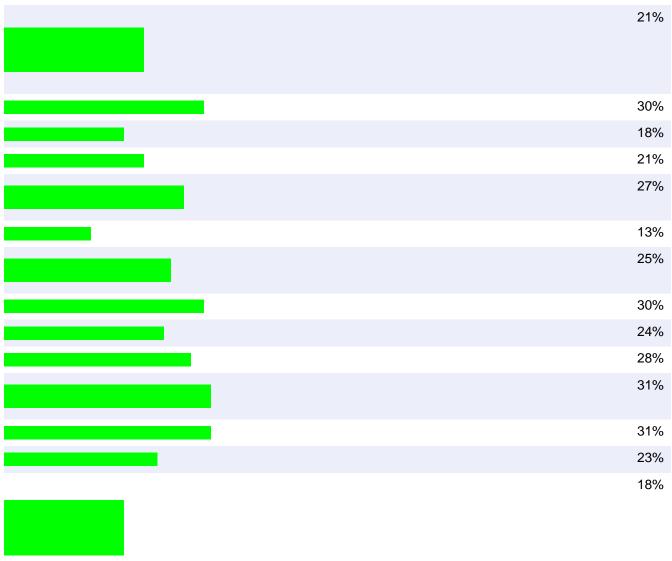
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



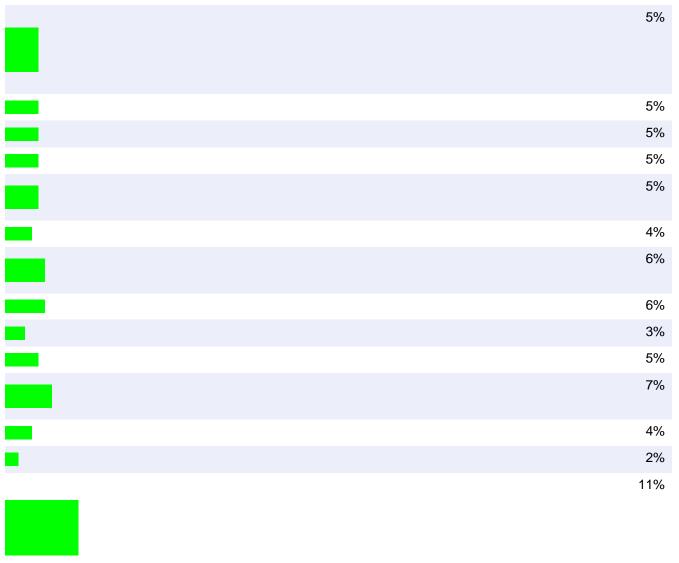
Page 113 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



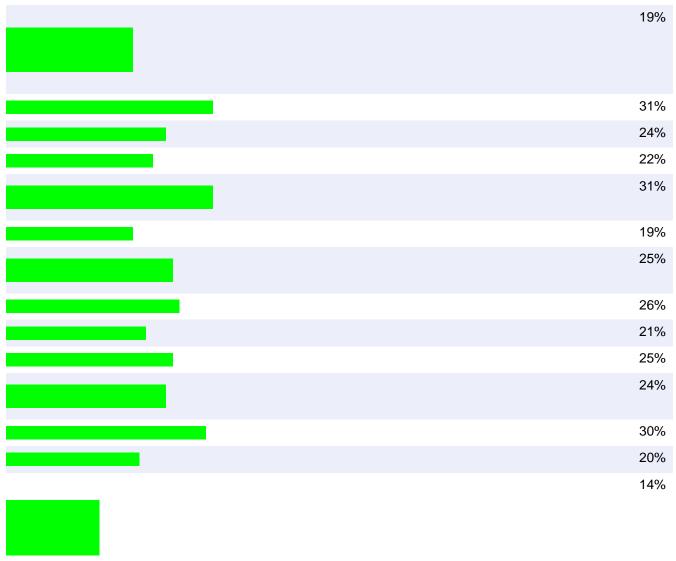
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



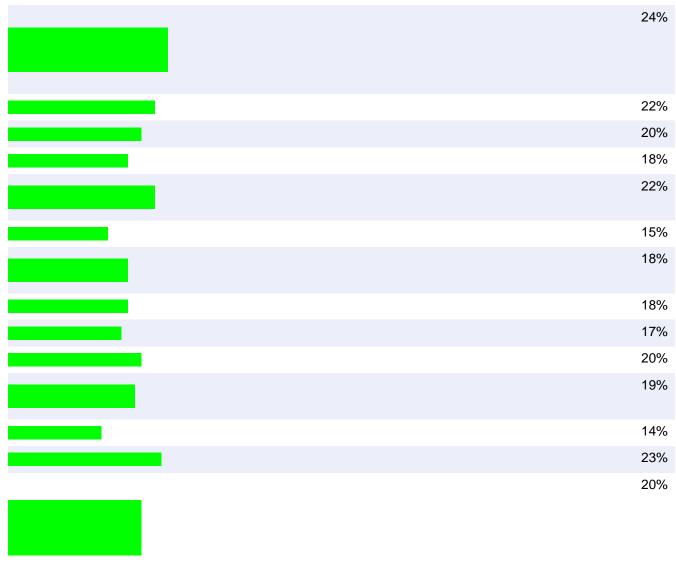
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based off Survey of Patients Hospital Experiences (HCAHPS)	
	14%
	17%
	15%
	10%
	15%
	11%
	17%
	18%
	8%
	13%
	15%
	18%
	12%
	4%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



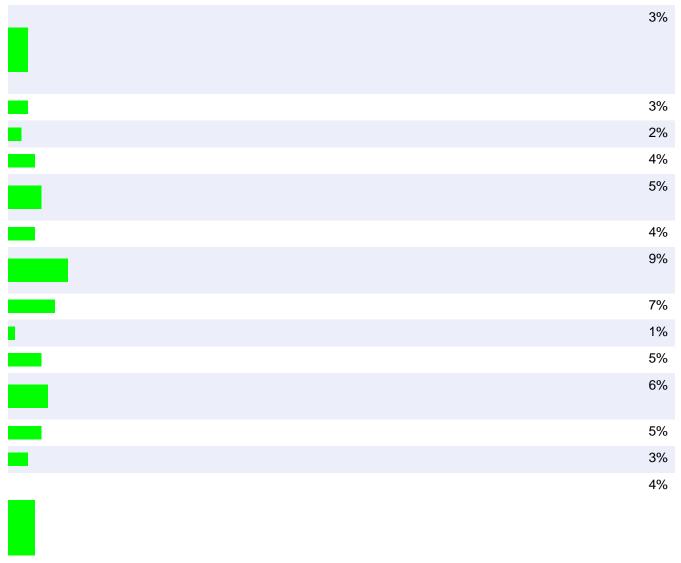
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



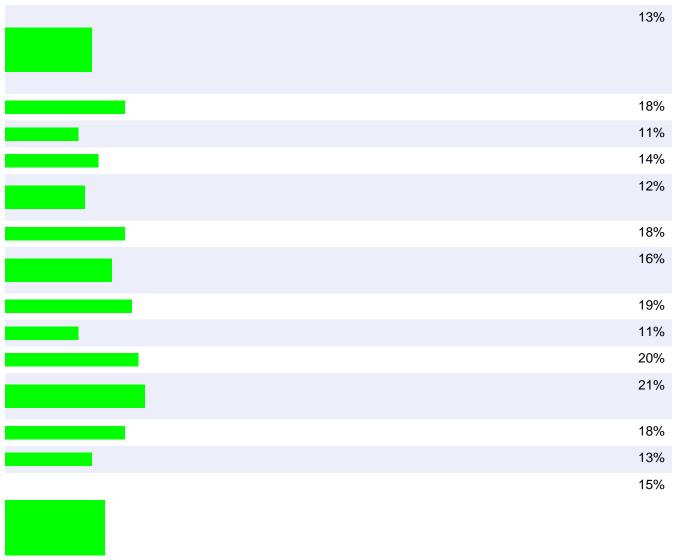
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



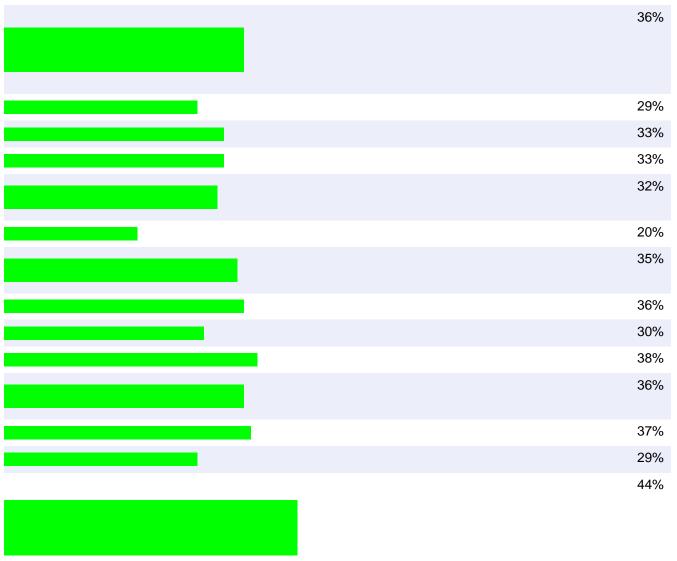
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based off Survey of Patients Hospital Expenences (HCARPS)	
	8%
	7%
	6%
	5%
	9%
	5%
	9%
	13%
	6%
	10%
	12%
	10%
	3%
	2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



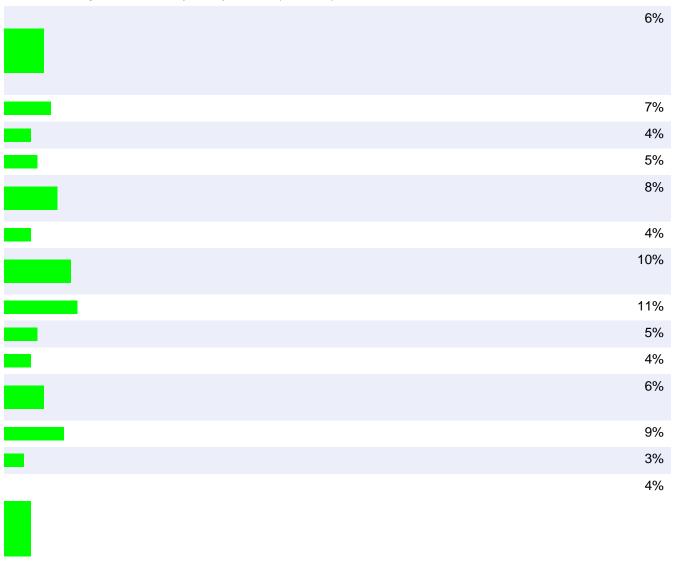
Page 127 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on ourvey of Fatients Prospital Experiences (NoAin O)	
	10%
	13%
	10%
	12%
	16%
	17%
	15%
	15%
	12%
	12%
	15%
	15%
	9%
	7%

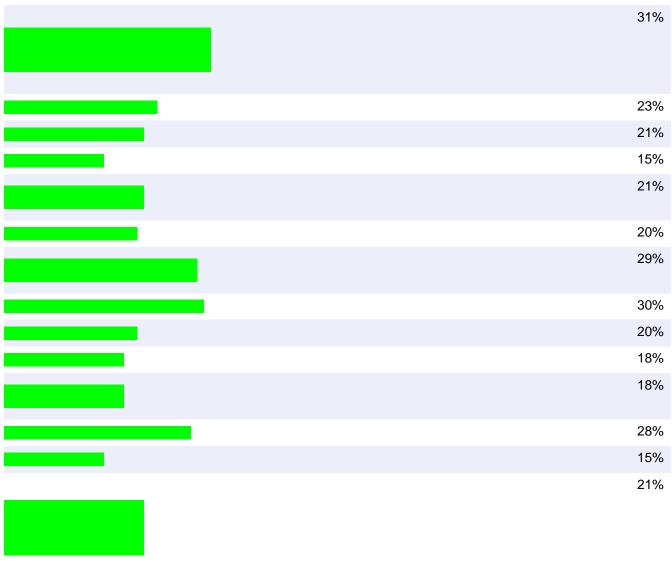
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



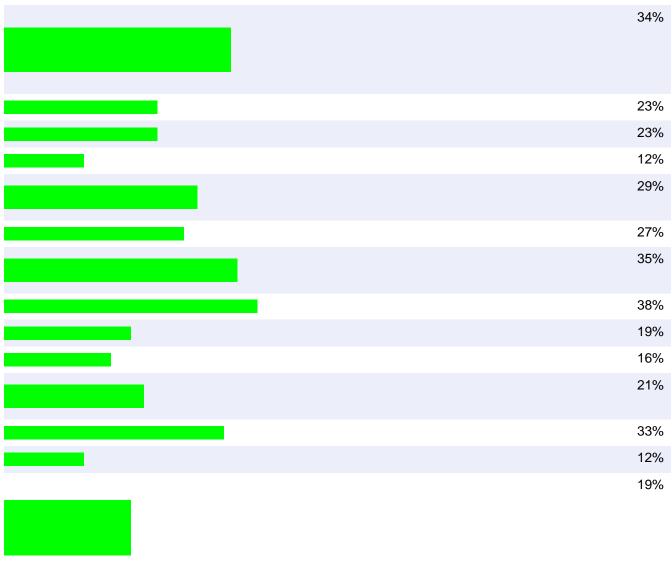
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
3%
1%
2%
3%
2%
6%
6%
2%
1%
2%
4%
1%
5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



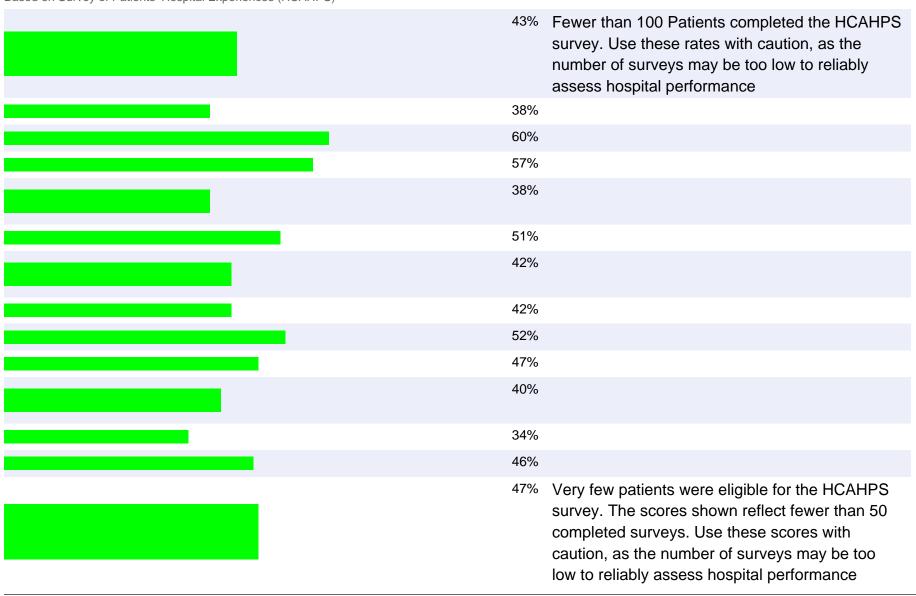
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Fewer than 100
300 or more
Between 100 and 299
300 or more
300 or more
Between 100 and 299
300 or more
Fewer than 100

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

521352	UPLAND HILLS HLTH	800 COMPASSION WAY
520011	LAKEVIEW MED CENTER	1700 WEST STOUT STREET
521340	RED CEDAR MEDICAL CENTER- MAYO HEALTH SYS	2321 STOUT RD
521345	WESTFIELDS HOSPITAL	535 HOSPITAL RD
521334	RIVERSIDE MED CTR	800 RIVERSIDE DR
521308	AMERY REG MED CTR	265 GRIFFIN STREET EAST
521333	BLACK RIVER MEM HSPTL	711 W ADAMS ST
521318	LADD MEMORIAL HOSPTIAL, INC	2600 65TH AVENUE
520002	MINISTRY ST MICHAELS HOSPITAL OF STEVENS POINT	900 ILLINOIS AVE
520091	HOWARD YOUNG MED CTR	240 MAPLE ST PO BOX 470
521300	MINISTRY EAGLE RIVER MEM HSPTL	201 HOSPITAL RD
520019	MINISTRY ST MARYS HOSPITAL	2251 NORTH SHORE DR
520037	ST JOSEPHS HSPTL	611 ST JOSEPH AVE
520202	ST CLARE'S HOSPITAL OF WESTON INC	3400 MINISTRY PARKWAY
521329	ST MARYS HSPTL SUPERIOR	3500 TOWER AVE
520033	RIVERVIEW HSPTL ASSOC	410 DEWEY ST PO BOX 8080

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dated on Garvey of Fatients Freephal Experiences (Fertili G)		
	DODGEVILLE	WI
	RICE LAKE	WI
	MENOMONIE	WI
	NEW RICHMOND	WI
	WAUPACA	WI
	AMERY	WI
	BLACK RIVER FALLS	WI
	OSCEOLA	WI
	STEVENS POINT	WI
	WOODRUFF	WI
	EAGLE RIVER	WI
	RHINELANDER	WI
	MARSHFIELD	WI
	WESTON	WI
	SUPERIOR	WI
	WISCONSIN RAPIDS	WI

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	
53533	IOWA	6089308000
54868	BARRON	7152341515
54751	DUNN	7152355531
54017	SAINT CROIX	7152462101
54981	WAUPACA	7152581000
54001	POLK	7152680300
54615	JACKSON	7152845361
54020	POLK	7152942111
54481	PORTAGE	7153465000
54568	ONEIDA	7153568000
54521	VILAS	7153568000
54501	ONEIDA	7153612000
54449	WOOD	7153877850
54476	MARATHON	7153933000
54880	DOUGLAS	7153955400
54495	WOOD	7154236060

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	1%
	3%
	2%
N/A	4%
	5%
N/A	
	1%
	1%
	4%
	4%
	2%
	4%
	3%
	4%
N/A	
	2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Zacou on oursey or automo recopital Expensioned (rich unit of	
	18%
	18%
	17%
	17%
	21%
N/A	
	15%
	14%
	19%
	18%
	22%
	20%
	21%
	21%
N/A	
	18%

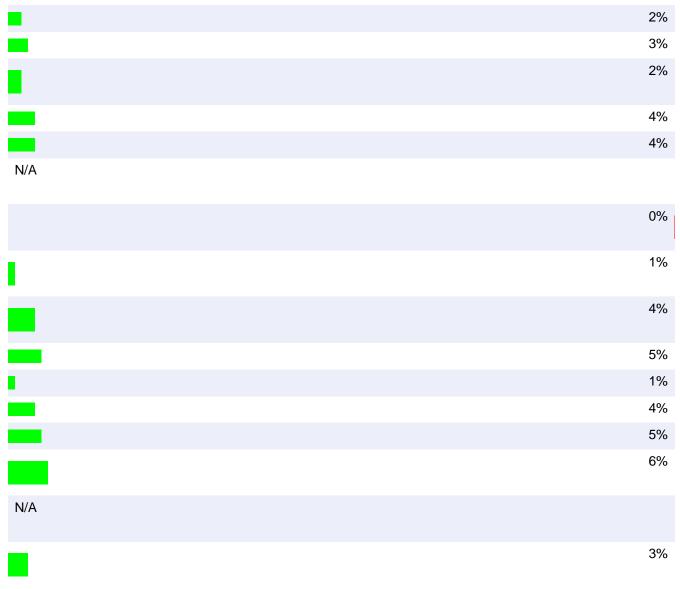
Page 141 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



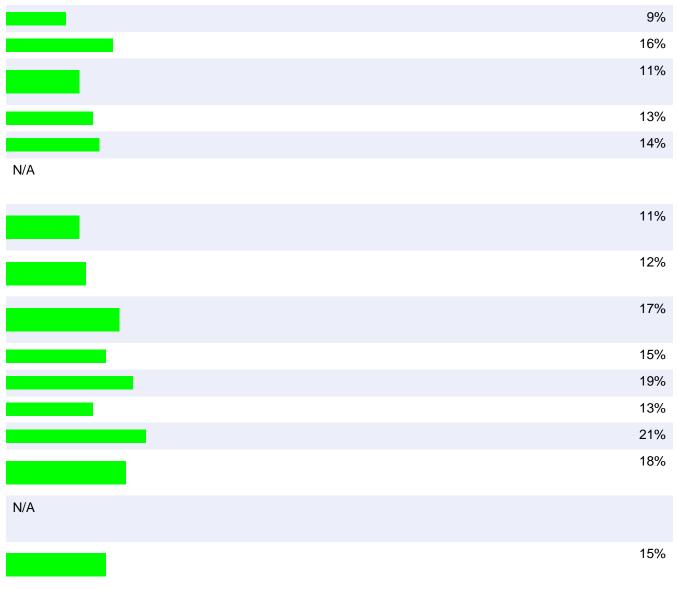
Page 142 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



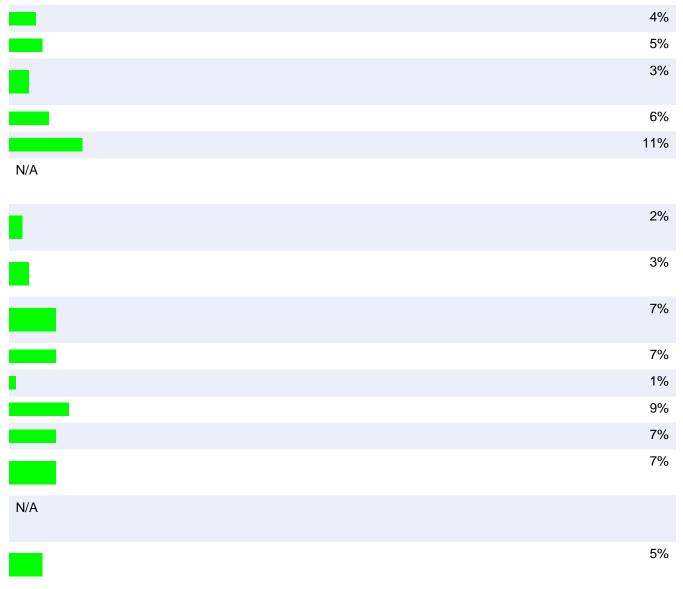
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



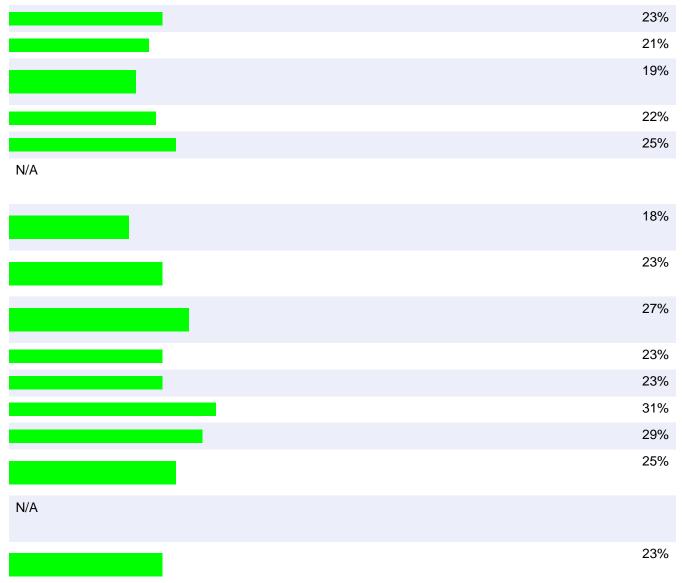
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



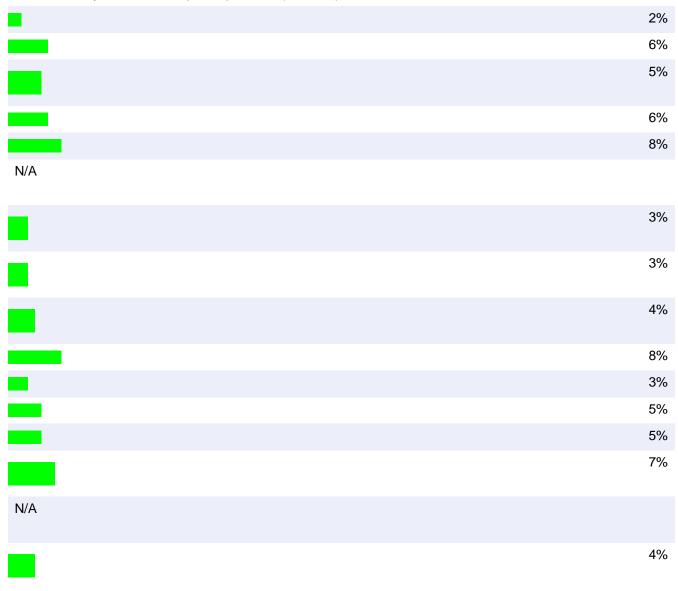
Page 147 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



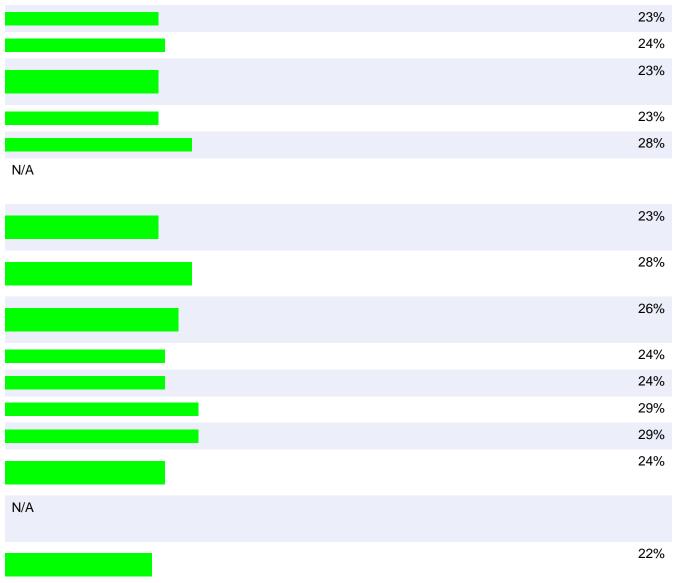
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

1 - 1 - 1	
	9%
	15%
	12%
	12%
	17%
N/A	
	11%
	9%
	17%
	18%
	14%
	18%
	17%
	18%
N/A	
	16%

Page 152 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carrey or randing responsible (1974)	
	22%
	17%
	16%
	20%
	18%
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	19%
	23%
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	21%
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N/A	
	18%

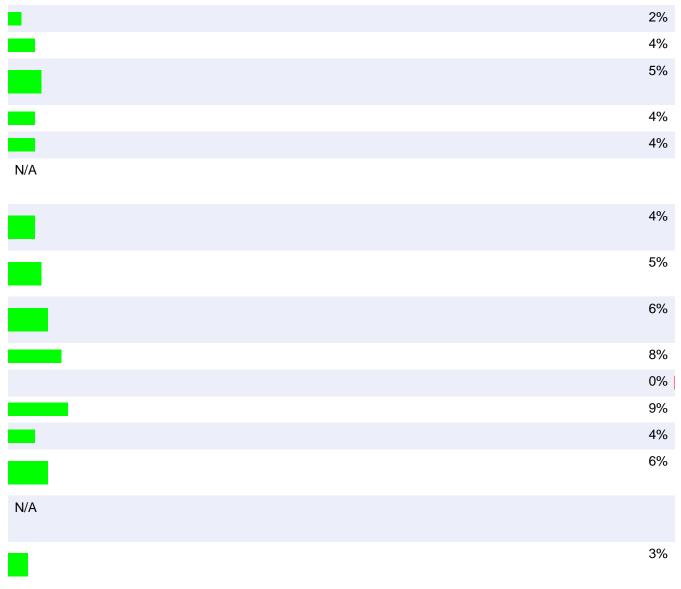
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	13%
	19%
	13%
	15%
	17%
N/A	
	15%
	12%
	20%
	19%
	18%
	21%
	19%
	20%
N/A	
	10%

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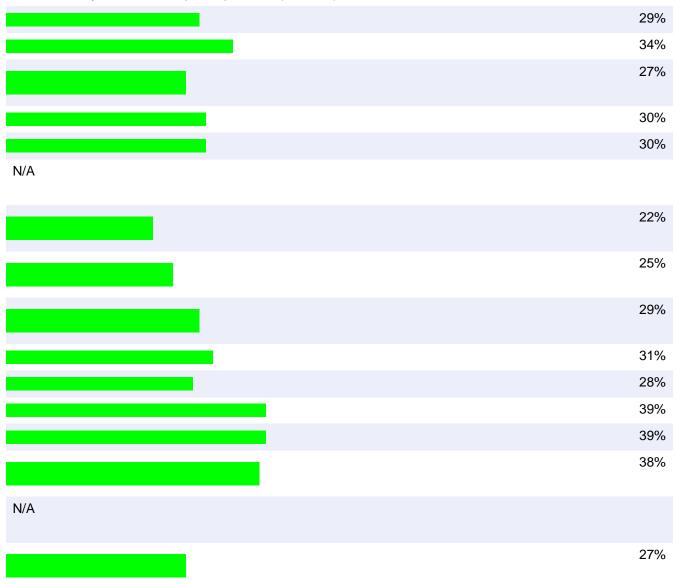
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
	10%
	5%
	7%
	5%
N/A	
	4%
	4%
	7%
	16%
	8%
	10%
	12%
	12%
N/A	
	5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



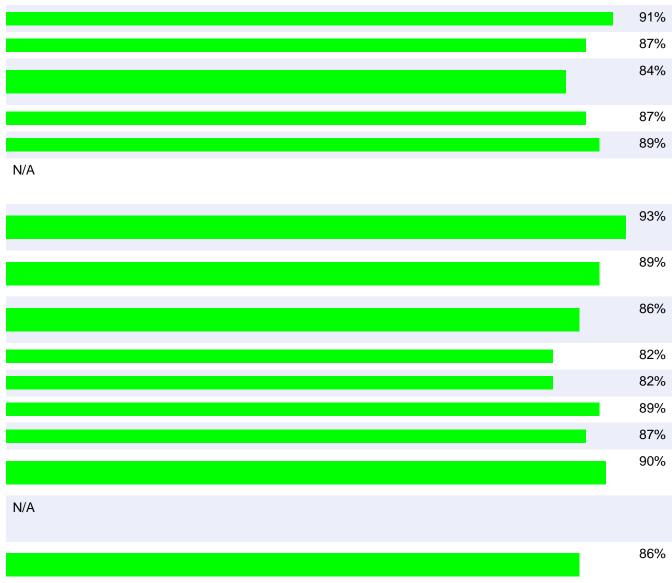
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
	13%
	16%
	13%
	11%
N/A	
	7%
	11%
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	18%
	18%
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	13%
	10%
N/A	
	14%

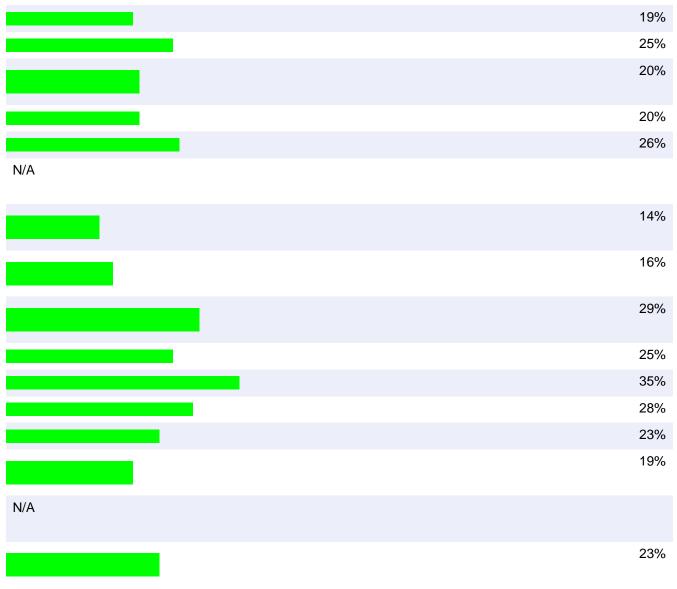
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	3%
	7%
	5%
	5%
	8%
N/A	
	3%
	1%
	8%
	10%
	6%
	10%
	5%
	7%
N/A	
	6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



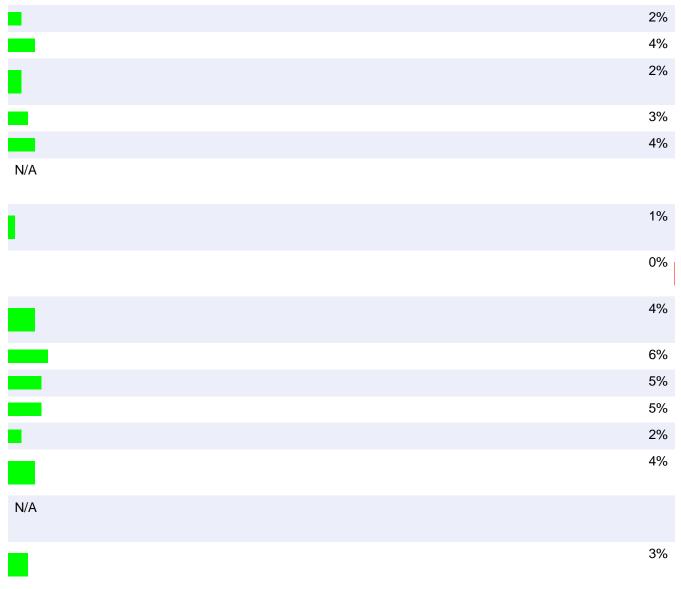
Page 164 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



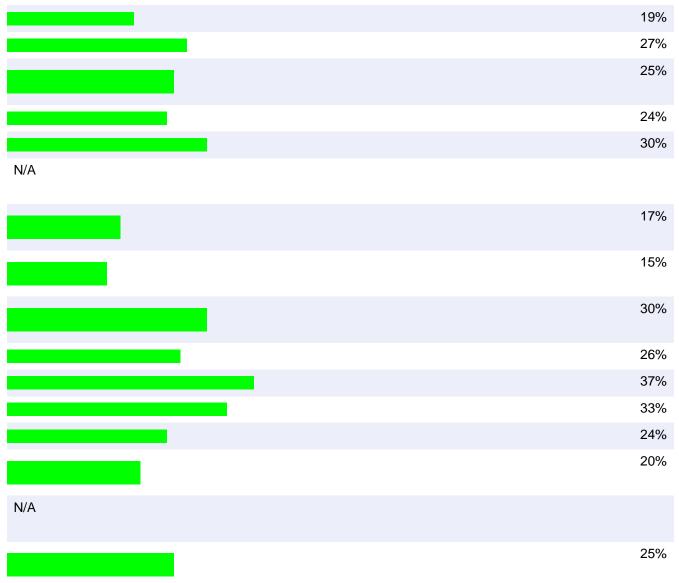
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more N/A Between 100 and 299 Between 100 and 299 300 or more 300 or more Between 100 and 299 300 or more 300 or more 300 or more N/A 300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on Survey of Patients Hospital Experiences (HCAHPS)		
	45%	
	48%	
	39%	
	43%	
	31%	
N/A		Survey results are not available for this reporting period
	43%	
	51%	There were discrepancies in the data collection process
	43%	
	46%	
	38%	
	43%	
	51%	
	44%	
N/A		Survey results are not available for this reporting period
	50%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

521349	RIVER FALLS AREA HSPTL	1629 E DIVISION ST
521313	SACRED HEART HSPTL	401 W MOHAWK DR STE 100
521331	BURNETT MED CTR	257 W ST GEORGE AVE
521342	INDIANHEAD MED CTR	113 4TH AVE
521337	ST CROIX REG MED CTR	235 STATE STREET
521346	SHAWANO MED CTR	309 N BARTLETTE ST
521335	HUDSON HOSPITAL	405 STAGELINE ROAD
521328	RUSK COUNTY MEM HSPTL	900 COLLEGE AVE WEST
521339	GOOD SAMARITAN HLTH CTR	601 S CENTER AVE
521315	LUTHER MIDELFORT- NORTHLAND MAYO HEALTH SYSTEM	1222 E WOODLAND AVE
521316	TRI COUNTY MEM HSPTL	18601 LINCOLN ST PO BOX 65
521314	LUTHER MIDELFORT- CHIPPEWA VALLEY MAYO HLTH SYSTEM	1501 THOMPSON ST
521302	LUTHER MIDELFORT- OAKRIDGE MAYO HEALTH SYSTEM	13025 8TH ST PO BOX 70
521350	LANGLADE HOSPITAL	112 E FIFTH ST
521332	SPOONER HEALTH SYS	819 ASH ST
521311	OUR LADY OF VICTORY HSPTL	1120 PINE ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatterns Trospital Experiences (FIOATH S)		
	RIVER FALLS	WI
	TOMAHAWK	WI
	GRANTSBURG	WI
	SHELL LAKE	WI
	SAINT CROIX FALLS	WI
	SHAWANO	WI
	HUDSON	WI
	LADYSMITH	WI
	MERRILL	WI
	BARRON	WI
	WHITEHALL	WI
	BLOOMER	WI
	OSSEO	WI
	ANTIGO	WI
	SPOONER	WI
	STANLEY	WI

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

54022	PIERCE	7154266155
54487	LINCOLN	7154537700
54840	BURNETT	7154635353
54871	WASHBURN	7154687833
54024	POLK	7154833261
54166	SHAWANO	7155262111
54016	SAINT CROIX	7155316000
54848	RUSK	7155325561
54452	LINCOLN	7155365511
54812	BARRON	7155373186
54773	TREMPEALEAU	7155384361
54724	CHIPPEWA	7155682000
54758	TREMPEALEAU	7155973121
54409	LANGLADE	7156232331
54801	WASHBURN	7156352111
54768	CHIPPEWA	7156445571

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	3%
	1%
	4%
N/A	
N/A	4%
	3%
	2%
	2%
	6%
	2%
	2%
	1%
	3%
	2%
	2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1	
	17%
	14%
	21%
N/A	
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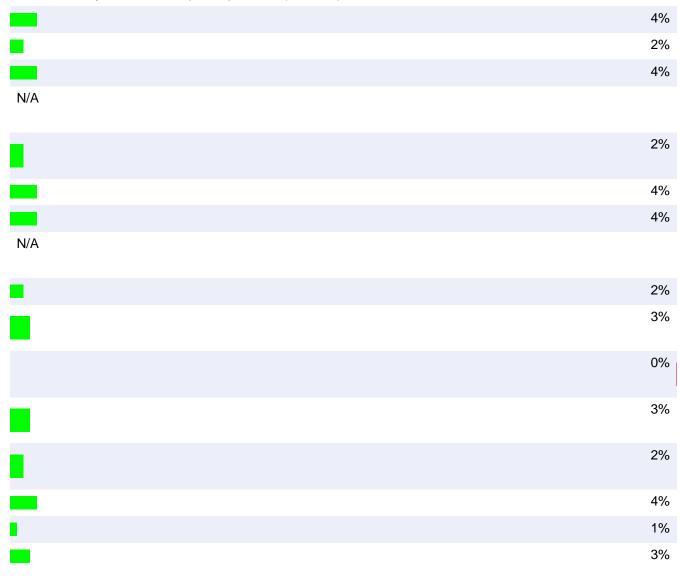
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	12%
	12%
	13%
N/A	
	15%
	14%
N/A	13%
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	17%
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	12%
	13%
	12%
	12%
	12/0

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
	2%
	2%
N/A	
	6%
	7%
	4%
N/A	
	4%
	6%
	1%
	3%
	2%
	6%
	6%
	3%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

,,	
	17%
	18%
	19%
N/A	
	22%
	000/
	22%
	21%
N/A	
	23%
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	22%
	050/
	25%
	21%
	17%

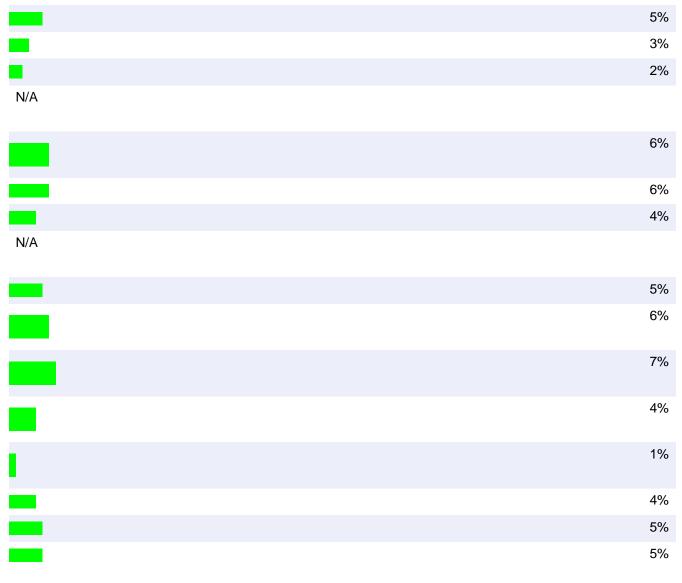
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Garvey of Fatiente Freephal Experiences (Fe/Film 6)	
	22%
	27%
	18%
N/A	
	26%
	26%
	20%
N/A	2070
	31%
	23%
	25%
	30%
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	26%

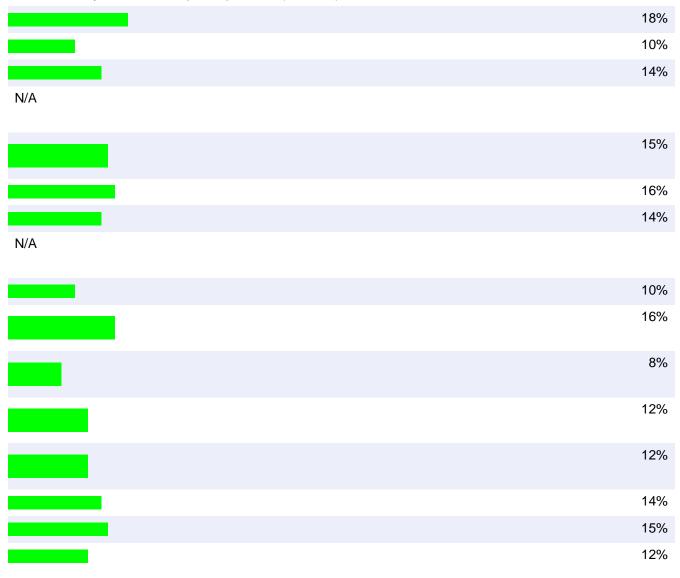
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	20%
	10%
	21%
N/A	
	19%
	000/
	20%
	17%
N/A	
	20%
	15%
	15%
	27%
	25%
	20%
	400/
	16%
	20%
	23%

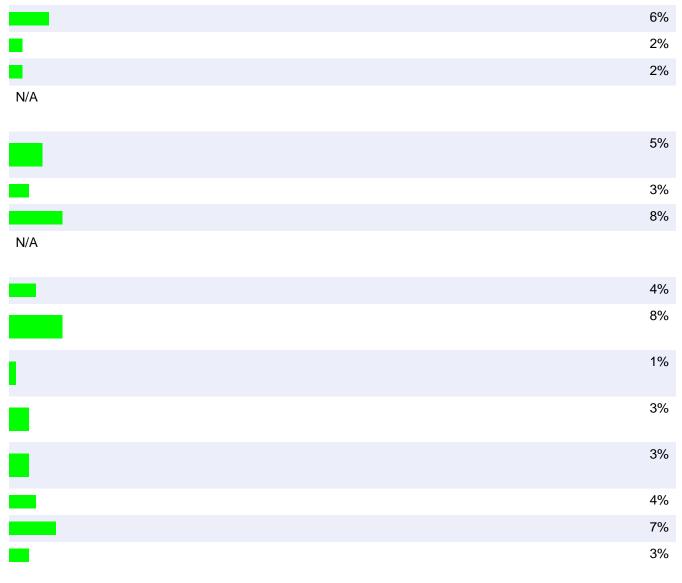
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	15%
	15%
	13%
N/A	
	16%
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	16%
AV.	20%
N/A	
	16%
	18%
	1070
	10%
	20%
	14%
	4.40/
	14%
	23%
	5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	00/
	9%
	5%
	13%
N/A	
	10%
	1070
	5%
	7%
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	2%
	9%
	3%
	8%
	11%
	6%

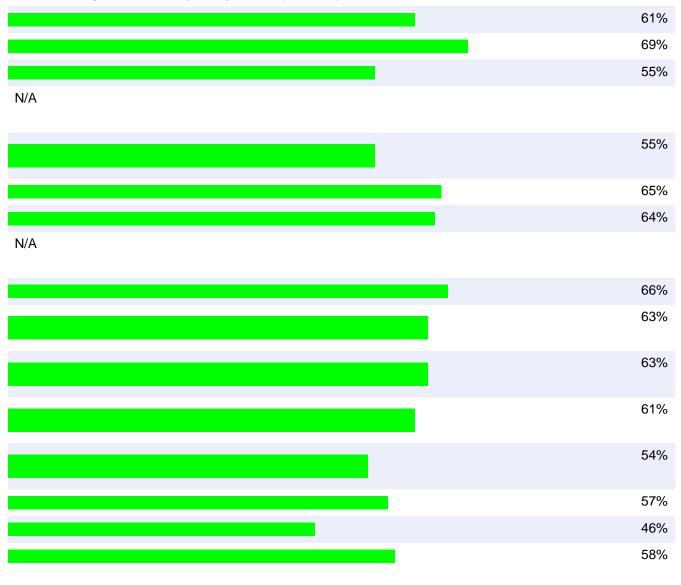
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13% 11% 16% N/A 14% 17% 14% N/A 14% 18% 19% 12% 16% 16% 19% 11%	1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1	
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N/A 14% 17% 14% N/A 14% 14% 18% 19% 12% 16% 9%		11%
14% 17% 14% N/A 14% 18% 19% 16% 16%		16%
17% 14% N/A 14% 18% 19% 12% 16% 9%	N/A	
17% 14% N/A 14% 18% 19% 12% 16% 9%		
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N/A 14% 14% 18% 19% 12% 16% 9% 14%		470/
N/A 14% 18% 19% 12% 16% 16% 14%		
14% 18% 19% 12% 16% 9%	N/A	14%
18% 19% 12% 16% 9% 14%	N/A	
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19% 12% 16% 9% 14%		
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14%		16%
14%		Ω0/
17%		
		17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	4%
	2%
	8%
N/A	
	5%
	8%
	4%
N/A	
	3%
	8%
	4%
	6%
	2%
	6%
	7%
	3%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Dassa on Garvey of Fatiente Propriet Experiences (February	
	21%
	24%
	22%
N/A	
	22%
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	18%
N/A	
	2004
	28%
	25%
	19%
	400/
	18%
	16%
	24%
	29%
	19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	2%
	1%
	3%
N/A	
	3%
	4%
	2%
N/A	
	2%
	5%
	1%
	3%
	1%
	2%
	3%
	1%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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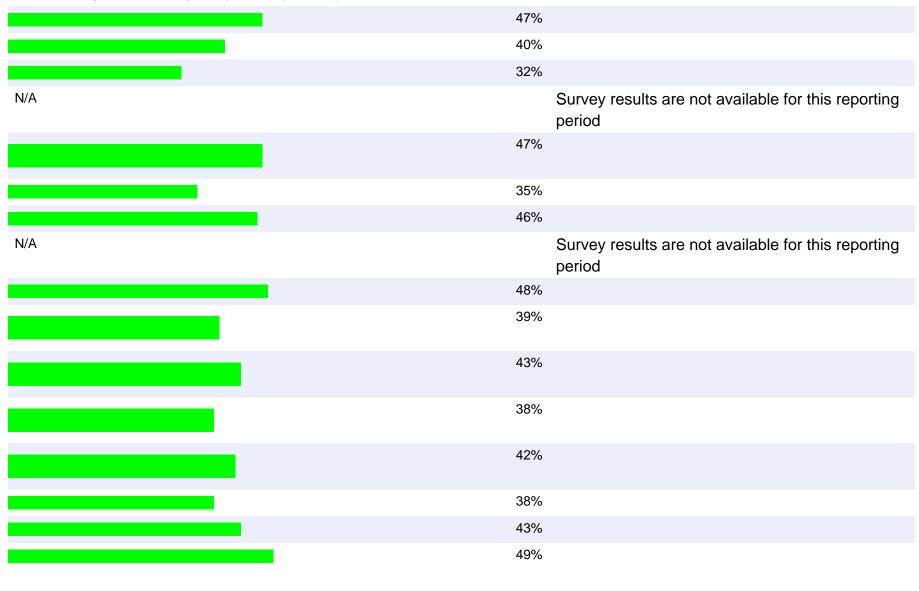
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	300 or more
	Between 100 and 299
	Between 100 and 299
	N/A
	300 or more
	300 or more
	300 or more
	N/A
	Between 100 and 299
	300 or more
	Between 100 and 299
	Between 100 and 299

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

521347	BALDWIN AREA MED CTR	730 10TH AVE
521359	MEMORIAL MED CTR	1615 MAPLE LN
520013	SACRED HEART HSPTL	900 W CLAIREMONT AVE
520017	ST JOSEPHS HSPTL	2661 CTY HWY I
520113	BAY AREA MED CTR	3100 SHORE DR
521323	MEMORIAL MEDICAL CTR	216 SUNSET PLACE
521324	MEMORIAL HEALTH CTR	135 S GIBSON ST
521325	FLAMBEAU HSPTL	98 SHERRY AVE, P0 BOX 310
521353	CUMBERLAND MEMORIAL HOSPITAL	1110 7TH AVENUE
520196	OAK LEAF SURGCL HSPTL	3802 OAKWOOD MALL DR
520070	LUTHER HOSPITAL MAYO HEALTH SYSTEM	1221 WHIPPLE ST
520030	ASPIRUS WAUSAU HOSPITAL	333 PINE RIDGE BLVD
521336	HAYWARD AREA MEMORIAL HOSPITAL	11040 N STATE RD 77
520048	MERCY MED CTR OF OSHKOSH	500 S OAKWOOD RD
520116	UW HLTH PARTNERS - WATERTOWN REGIONAL MEDICAL CTR	125 HOSPITAL DR
520193	AURORA BAYCARE MED CTR	2845 GREENBRIER RD PO BOX 8900
521327	WAUPUN MEM HSPTL	620 W BROWN ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	BALDWIN	WI
	ASHLAND	WI
	EAU CLAIRE	WI
	CHIPPEWA FALLS	WI
	MARINETTE	WI
	NEILLSVILLE	WI
	MEDFORD	WI
	PARK FALLS	WI
	CUMBERLAND	WI
	EAU CLAIRE	WI
	EAU CLAIRE	WI
	WAUSAU	WI
	HAYWARD	WI
	OSHKOSH	WI
	WATERTOWN	WI
	GREEN BAY	WI
	WAUPUN	WI

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	1	
54002	SAINT CROIX	7156843311
54806	ASHLAND	7156855500
54701	EAU CLAIRE	7157174131
54729	CHIPPEWA	7157177200
54143	MARINETTE	7157356621
54456	CLARK	7157433101
54451	TAYLOR	7157488100
54552	PRICE	7157627500
54829	BARRON	7158222741
54701	EAU CLAIRE	7158318130
54703	EAU CLAIRE	7158383311
54401	MARATHON	7158472121
54843	SAWYER	7159344321
54904	WINNEBAGO	9202232000
53098	DODGE	9202614210
54311	BROWN	9202888000
53963	DODGE	9203246530

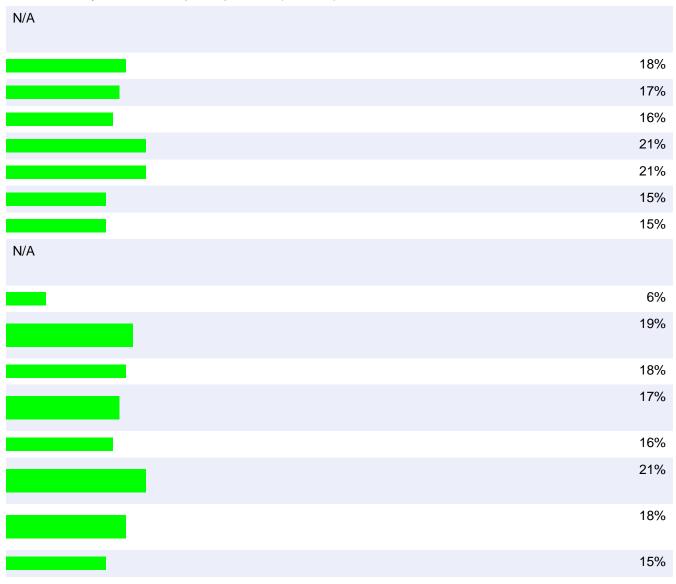
Page 207 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

·	•	•	*	
N/A				
				5%
				3%
				3%
				4%
•				3%
				3%
•				3%
N/A				
1				1%
				2%
•				3%
				2%
				3%
				3%
				3%
				2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



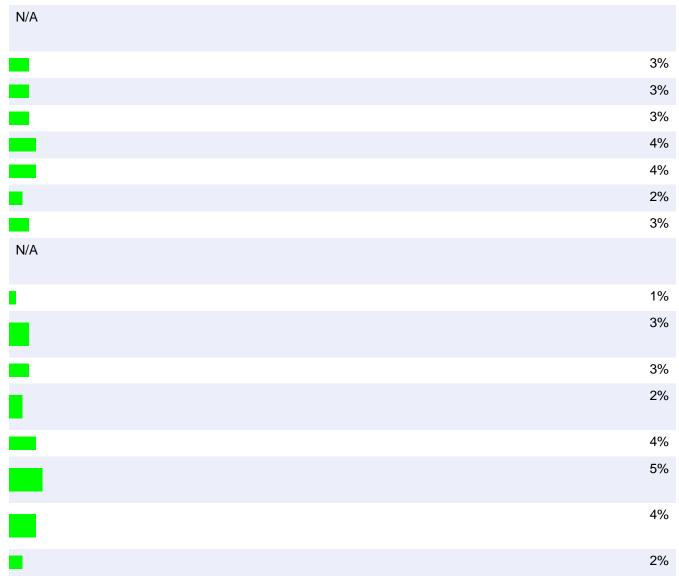
Page 209 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



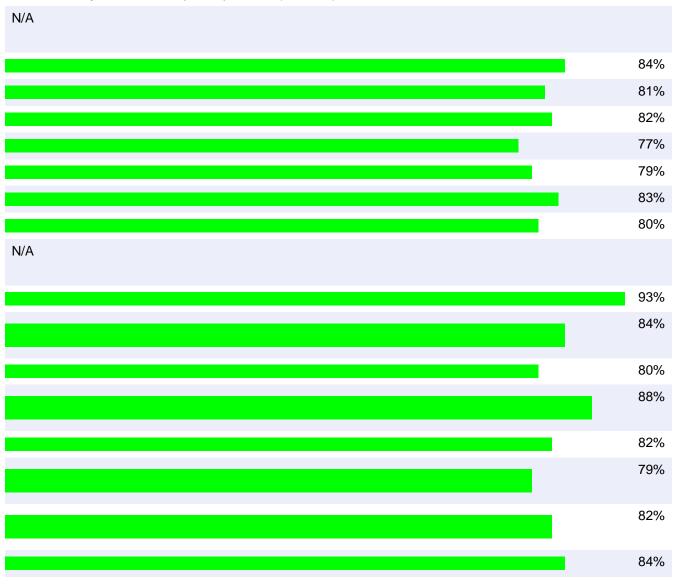
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	13%
	16%
	15%
	19%
	17%
	15%
	17%
N/A	
	6%
	13%
	17%
	10%
	14%
	16%
	14%
	14%

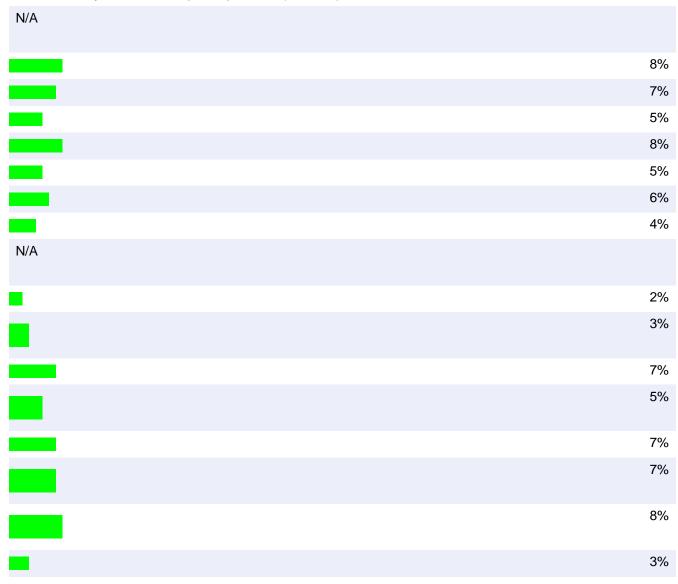
Page 212 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



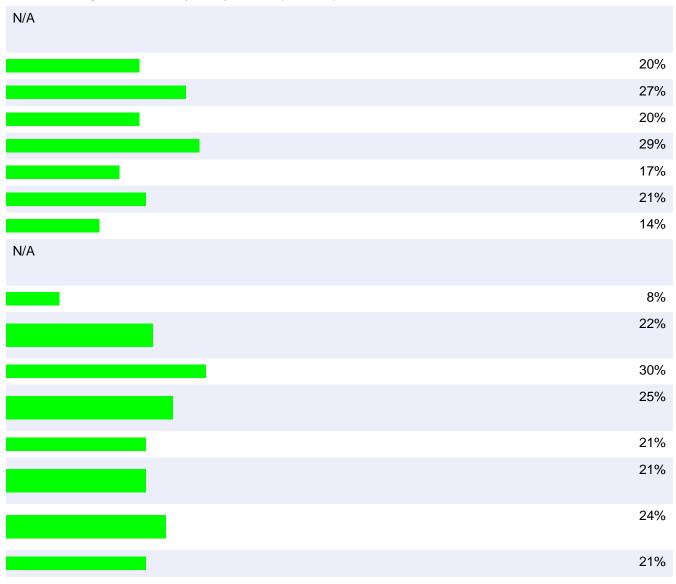
Page 213 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



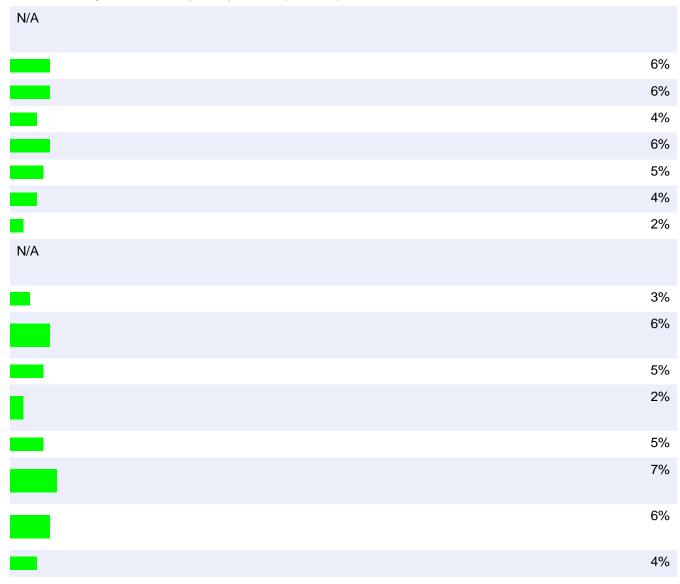
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



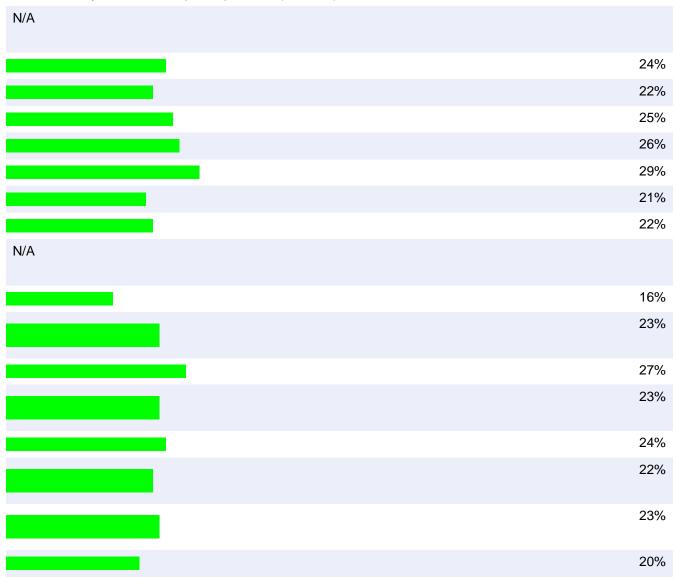
Page 216 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



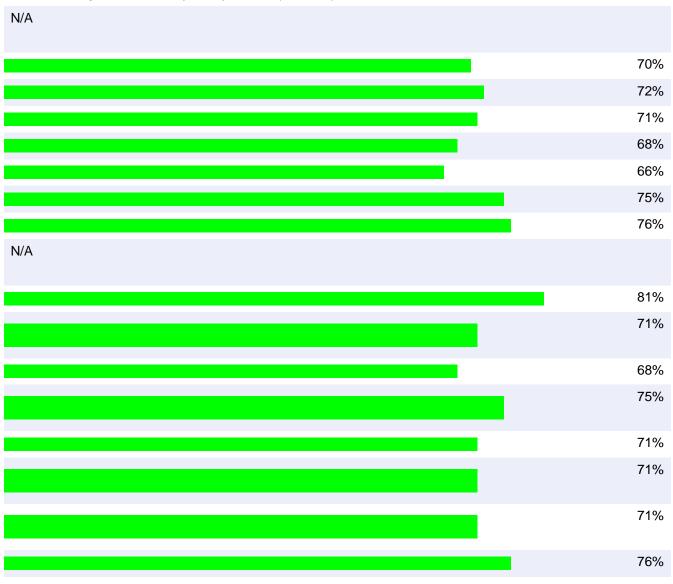
Page 217 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



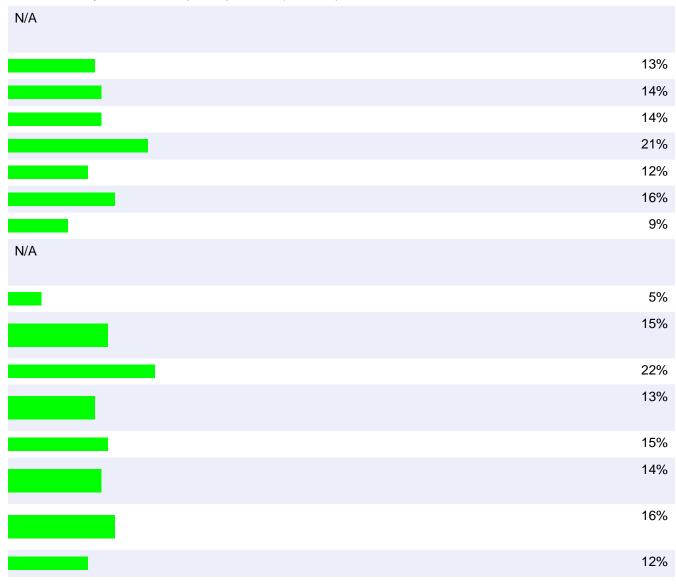
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



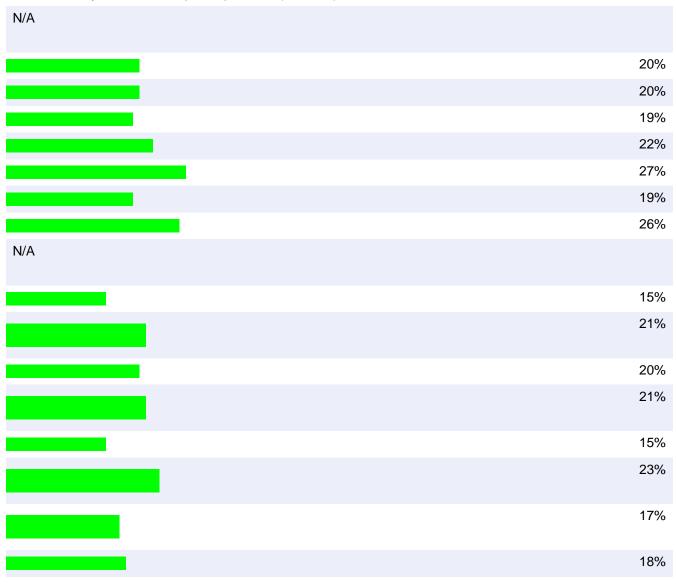
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



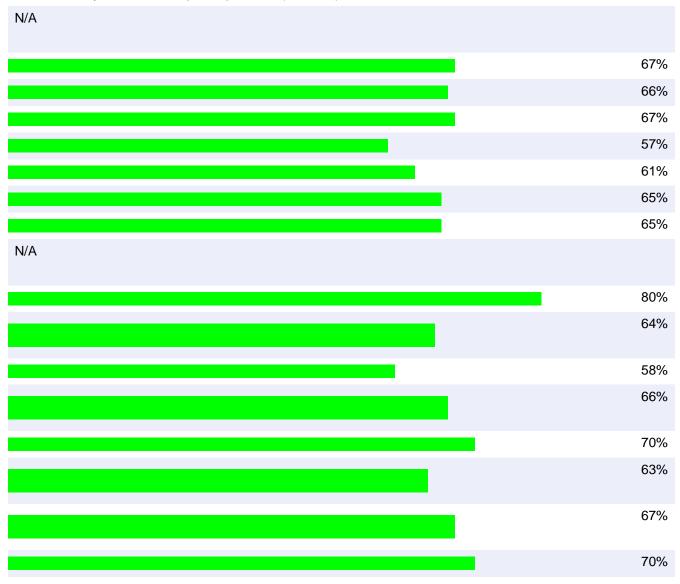
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



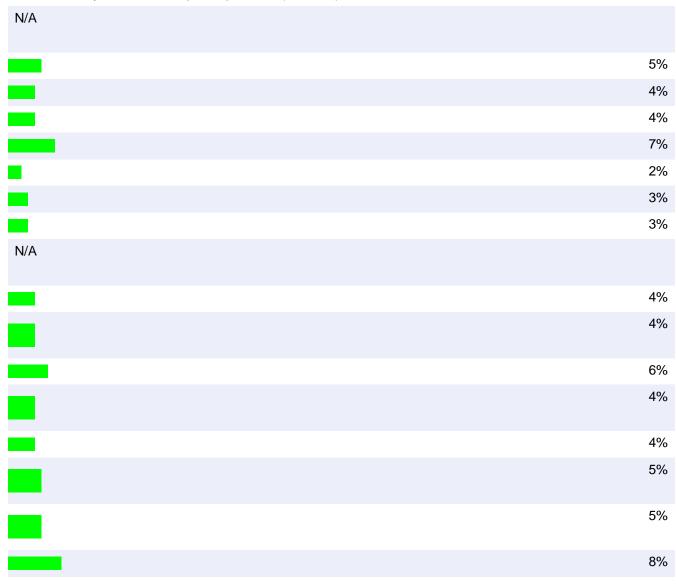
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



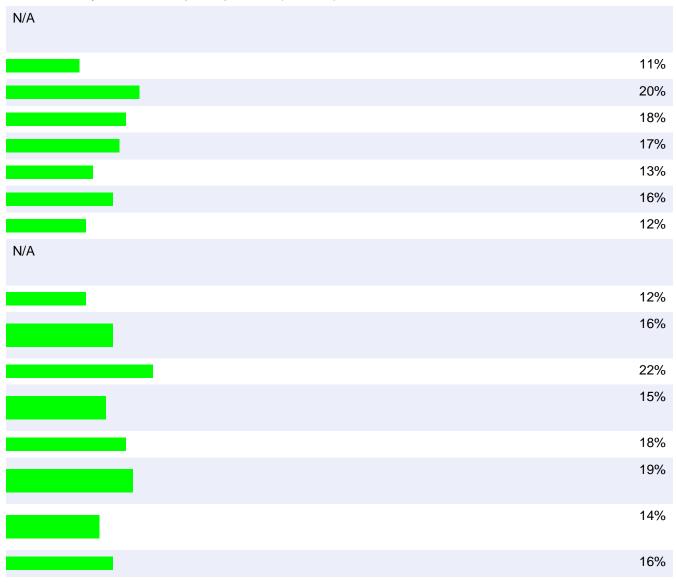
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



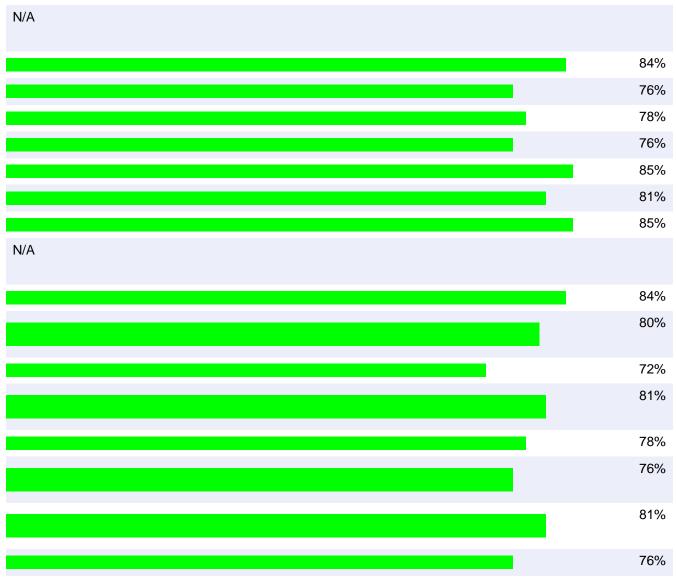
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



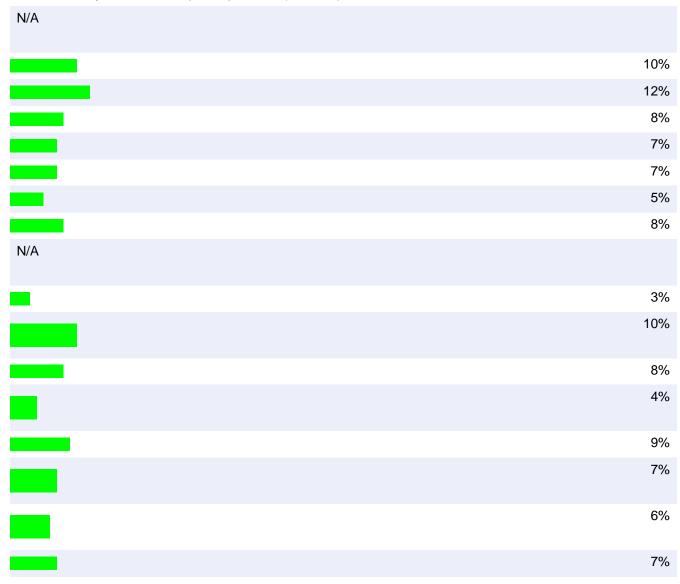
Page 224 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



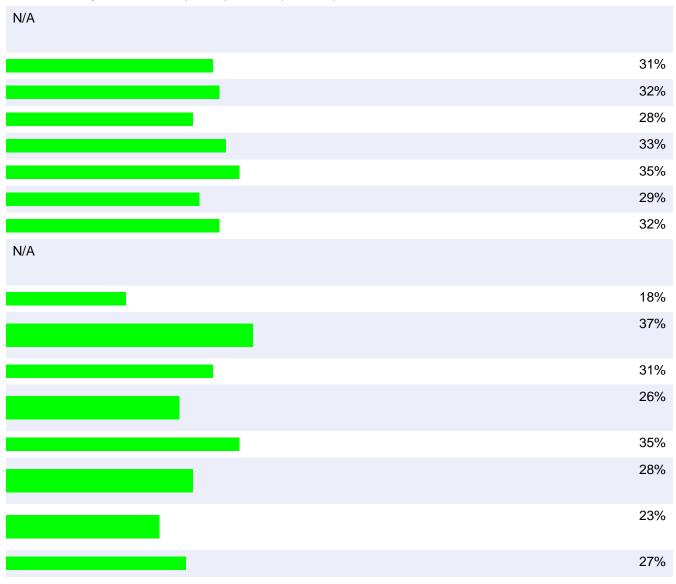
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



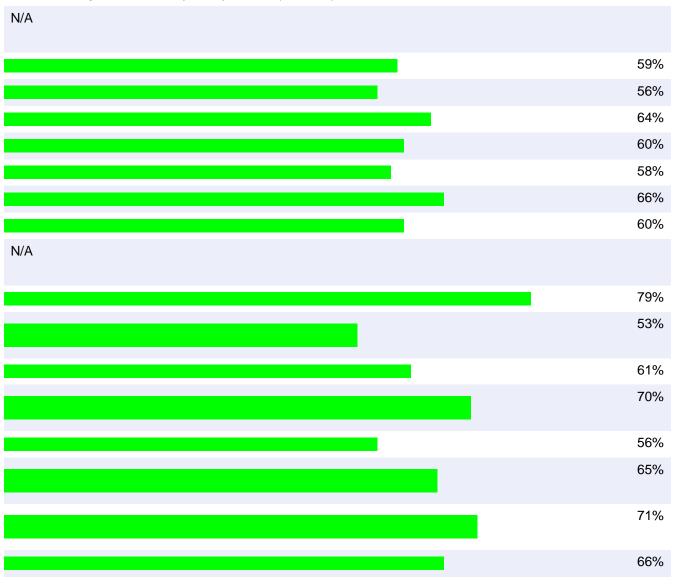
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



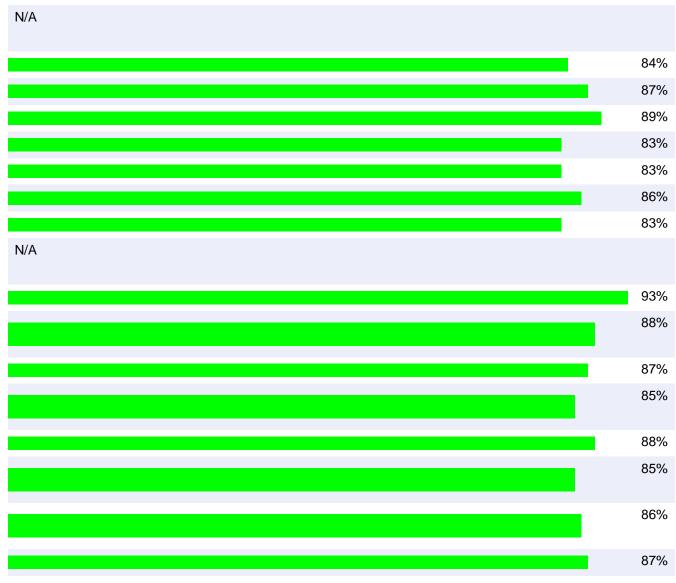
Page 227 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



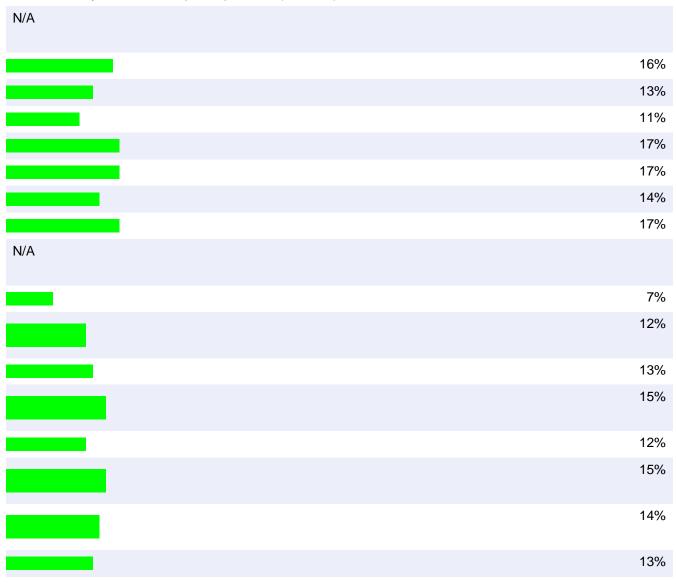
Page 228 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



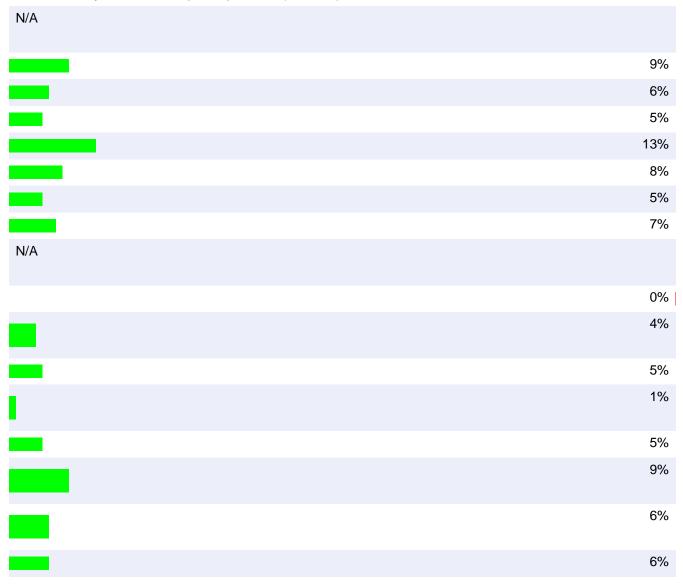
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



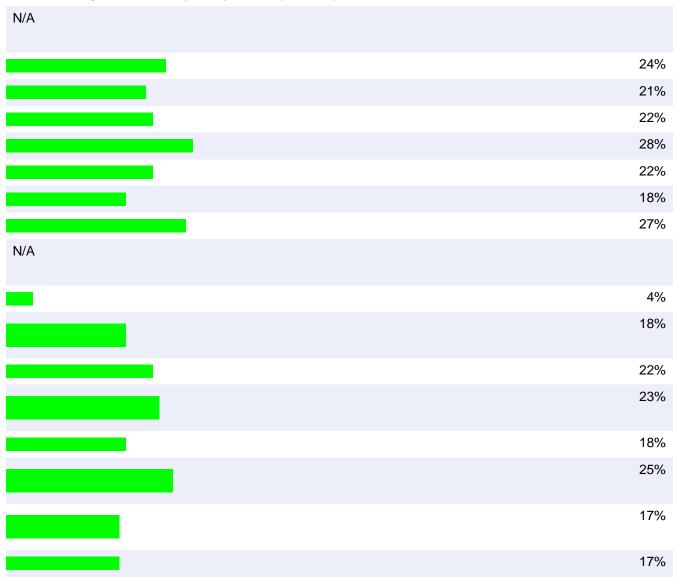
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



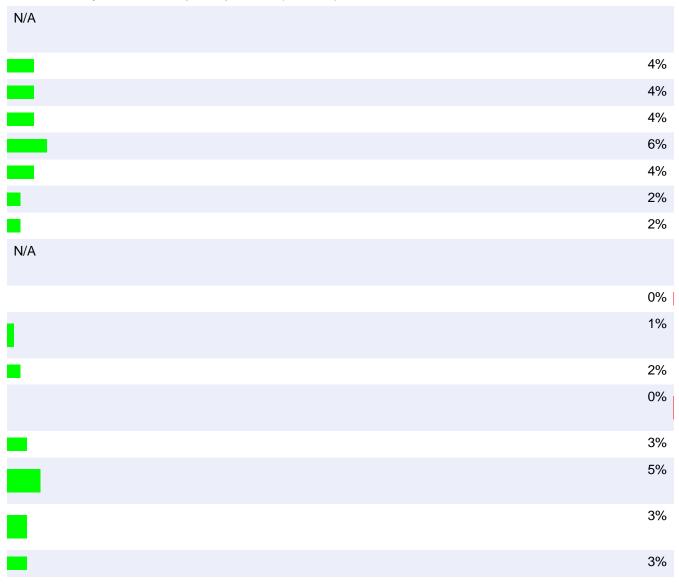
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



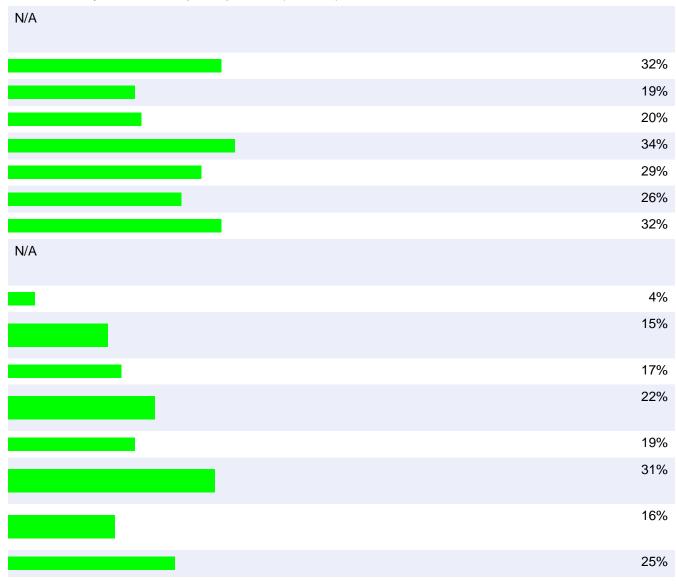
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A
300 or more
Between 100 and 299
Between 100 and 299
Between 100 and 299
N/A
300 or more
Between 100 and 299

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	Survey results are not available for this reporting period
	33%
	46%
	46%
	34%
	47%
	44%
	45%
N/A	Survey results are not available for this reporting period
	81%
	44%
	45%
	40%
	55%
	40%
	45%
	42%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

521355	BERLIN MEMORIAL HOSPITAL	225 MEMORIAL DRIVE
520075	ST VINCENT HSPTL	835 S VAN BUREN ST
520049	BELLIN MEMORIAL HSPTL	744 S WEBSTER AVE
520035	AURORA SHEBOYGAN MEM MED CTR	2629 N 7TH ST
520198	AURORA MED CTR OSHKOSH	855 N WESTHAVEN DRIVE
520044	ST NICHOLAS HOSPITAL	3100 SUPERIOR AVE
520097	ST MARYS HSPTL MED CTR	1726 SHAWANO AVE
521326	NEW LONDON FAMILY MED CTR	1405 MILL ST PO BOX 307
520071	FORT HEALTHCARE	611 SHERMAN AVE E
521303	WILD ROSE COM MEM HOSPITAL, INC	601 GROVE AVE PO BOX 243
521338	COLUMBUS COM HSPTL	1515 PARK AVE
520107	HOLY FAMILY MEMORIAL INC	2300 WESTERN AVE PO BOX 1450
520045	THEDA CLARK MED CTR	130 2ND ST
520160	APPLETON MED CTR	1818 N MEADE ST
520009	ST ELIZABETH HSPTL	1506 S ONEIDA ST
521358	MINISTRY DOOR COUNTY MEDICAL CENTER	323 SOUTH 18TH AVENUE
521321	RIPON MED CTR	933 NEWBURY ST, BOX 390
520034	AURORA MED CTR MANITOWOC CTY	5000 MEMORIAL DR

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

BERLIN	WI
GREEN BAY	WI
GREEN BAY	WI
SHEBOYGAN	WI
OSHKOSH	WI
SHEBOYGAN	WI
GREEN BAY	WI
NEW LONDON	WI
FORT ATKINSON	WI
WILD ROSE	WI
COLUMBUS	WI
MANITOWOC	WI
NEENAH	WI
APPLETON	WI
APPLETON	WI
STURGEON BAY	WI
RIPON	WI
TWO RIVERS	WI

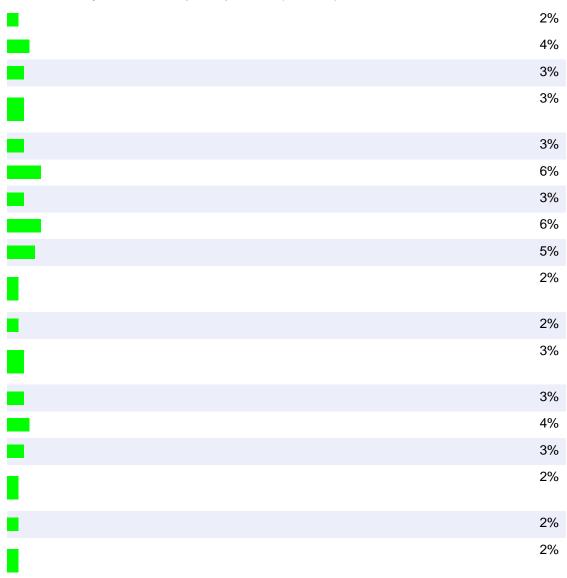
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

54923	GREEN LAKE	9203611313
54301	BROWN	9204330111
54305	BROWN	9204333500
53083	SHEBOYGAN	9204515000
54904	WINNEBAGO	9204566000
53081	SHEBOYGAN	9204598300
54303	BROWN	9204984200
54961	OUTAGAMIE	9205312000
53538	JEFFERSON	9205685000
54984	WAUSHARA	9206223257
53925	COLUMBIA	9206232200
54221	MANITOWOC	9206842011
54956	WINNEBAGO	9207293100
54911	OUTAGAMIE	9207314101
54915	OUTAGAMIE	9207382000
54235	DOOR	9207435566
54971	FOND DU LAC	9207483101
54241	MANITOWOC	9207945000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
20%
16%
15%
18%
24%
19%
26%
20%
16%
22%
20%
19%
23%
16%
14%
14%
17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

29	%
49	%
39	%
39 49 69 29	%
49	%
69	%
29	%
49	%
59	%
19	%
39	%
59	%
59	%
5°	%
49	%
29	%
39	%
39	%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

14%
16%
17%
14%
16%
17%
15%
20%
15%
10%
14%
18%
17%
18%
13%
13%
15%
15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

3%
9%
5%
6%
5%
14%
8%
13%
13%
1%
5%
6%
7%
8%
8%
5%
3%
5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1	
	21%
	28%
	21%
	29%
	26%
	28%
	29%
	29%
	25%
	21%
	22%
	31%
	31%
	30%
	24%
	20%
	21%
	24%

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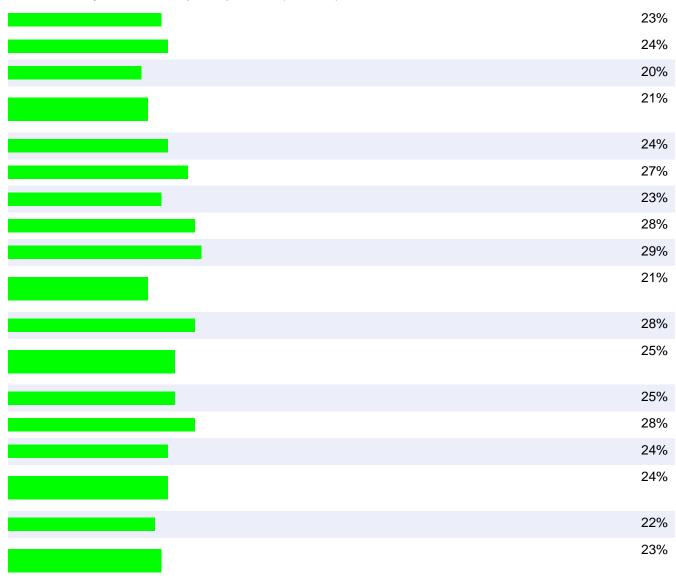
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
5%
6%
5%
4%
9%
5%
6%
7%
6%
3%
6%
7%
7%
4%
6%
3%
5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on early of Fationic Freehalt Experiences (Fe/Fill 6)	
	14%
	17%
	15%
	14%
	14%
	21%
	14%
	21%
	15%
	17%
	13%
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	18%
	17%
	14%
	14%
	13%

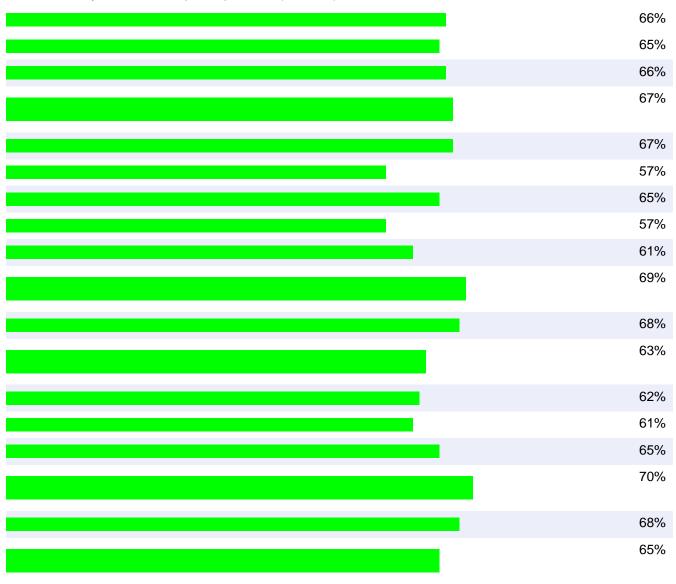
Page 254 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
18%
19%
19%
19%
22%
21%
22%
24%
14%
19%
20%
21%
21%
18%
16%
18%
22%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

4%
4%
6%
5%
5%
14%
6%
5%
9%
8%
4%
6%
9%
7%
7%
4%
3%
2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
19%
16%
18%
19%
27%
14%
18%
21%
13%
9%
19%
20%
22%
21%
13%
16%
10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
8%
9%
8%
10%
11%
9%
12%
7%
7%
4%
12%
10%
14%
10%
7%
6%
7%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
13%
11%
10%
12%
17%
14%
18%
14%
12%
14%
13%
13%
12%
14%
14%
15%
12%

Page 264 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
7%
5%
4%
5%
12%
7%
13%
10%
4%
5%
6%
6%
9%
8%
3%
4%
5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

3	3%
4	! %
4 	3%
	2%
	2%
5	8%
5	5%
7	7%
	! %
2	2%
4	! %
	l %
2 2 4	2%
4	! %
5	5%
	3%
2	2%
	2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



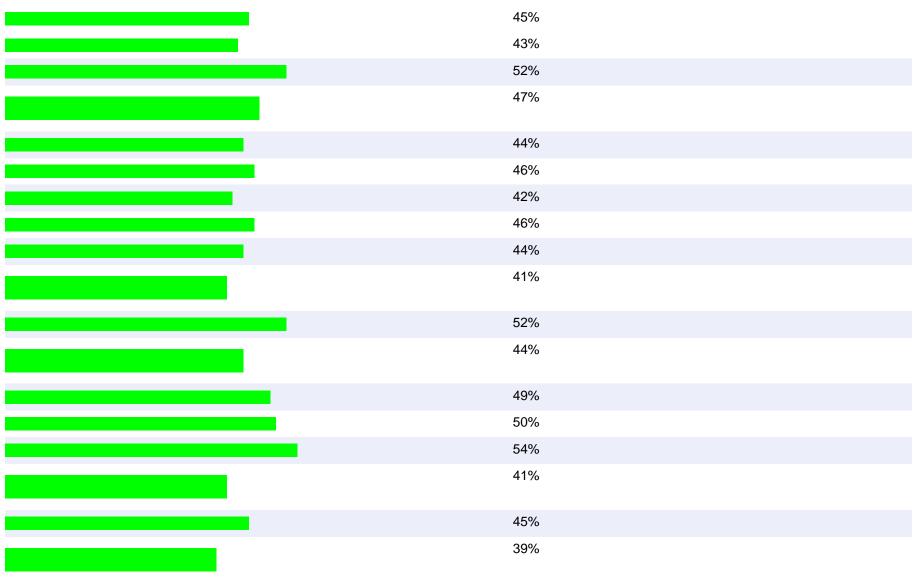
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

521356	OCONTO HOSPITAL & MEDICAL CENTER, INC	820 ARBUTUS AVE-PO BOX 357
521310	COMMUNITY MEM HSPTL	855 S MAIN ST
521317	CALUMET MEDICAL CTR	614 MEMORIAL DR
520076	BEAVER DAM COM HSPTL	707 S UNIVERSITY AVE
520088	ST AGNES HSPTL	430 E DIVISON ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

OCONTO	WI
OCONTO FALLS	WI
CHILTON	WI
BEAVER DAM	WI
FOND DU LAC	WI

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

54153	OCONTO	9208351100
54154	OCONTO	9208463444
53014	CALUMET	9208492386
53916	DODGE	9208877181
54935	FOND DU LAC	9209292300

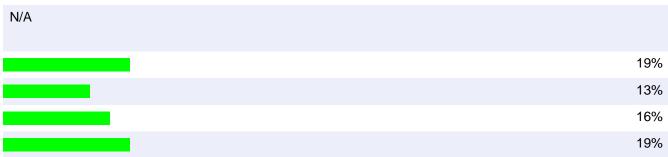
Page 275 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	2%
•	1%
	3%
	4%

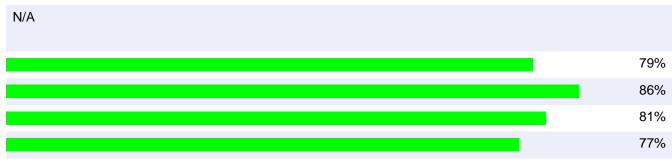
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	2%
	2%
	4%
	3%

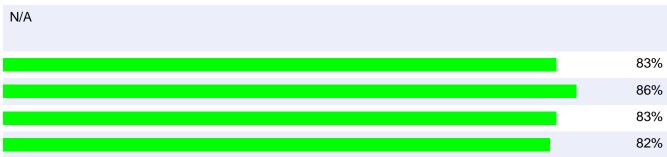
Page 279 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A				
				15%
				12%
				13%
				15%

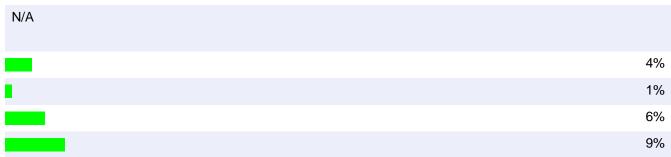
Page 280 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



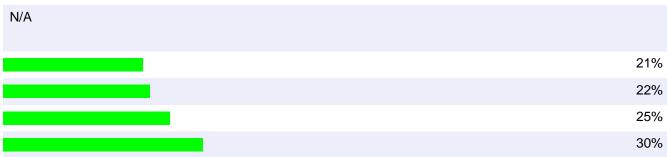
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



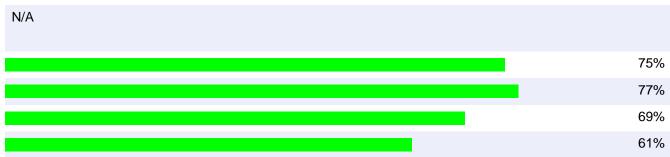
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



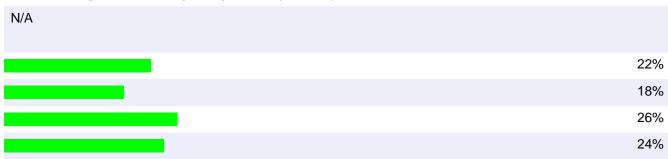
Page 284 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	6%
	2%
	5%
	5%

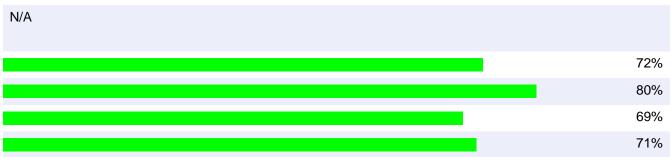
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



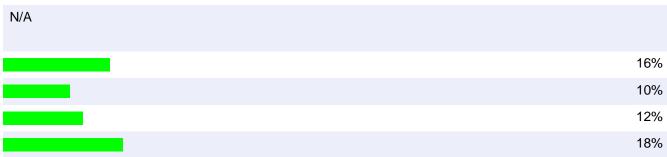
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



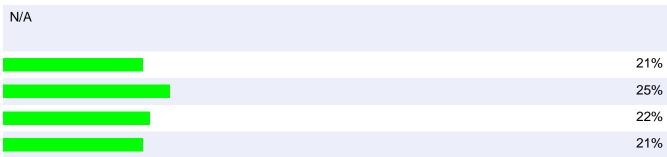
Page 287 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



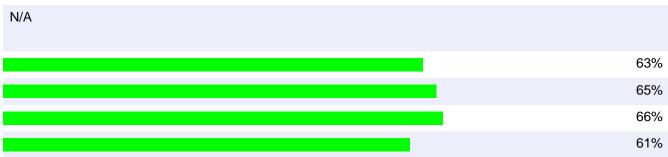
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



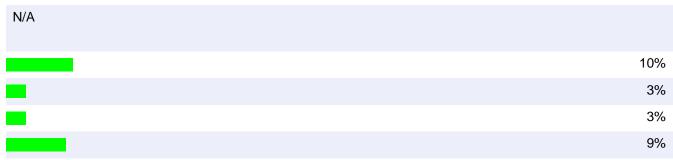
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



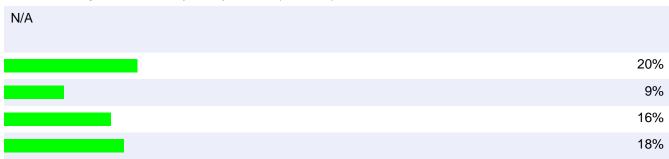
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



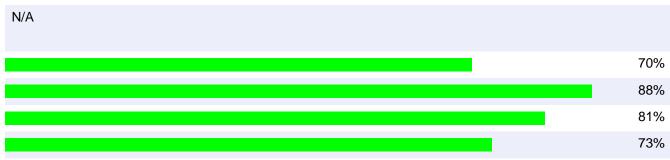
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



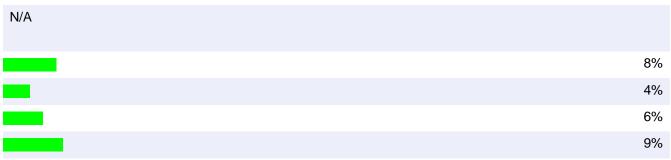
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



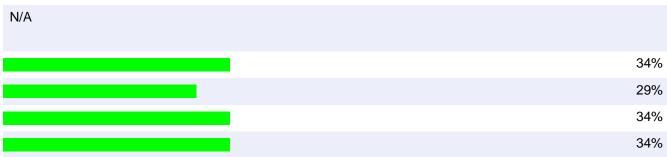
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



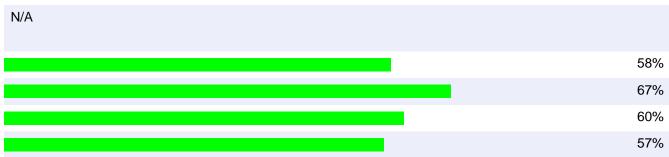
Page 294 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



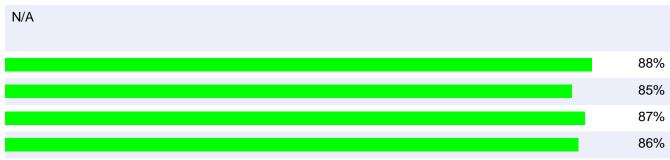
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



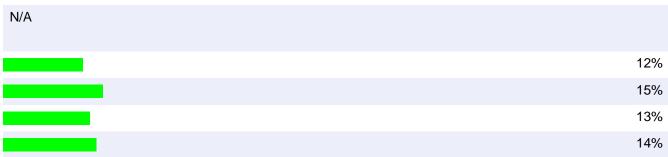
Page 296 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



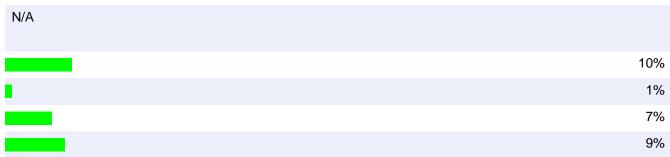
Page 297 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



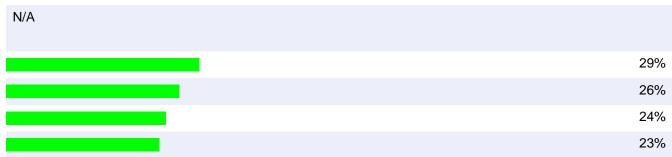
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



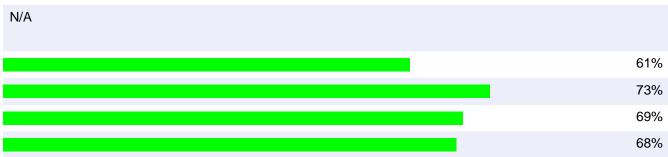
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



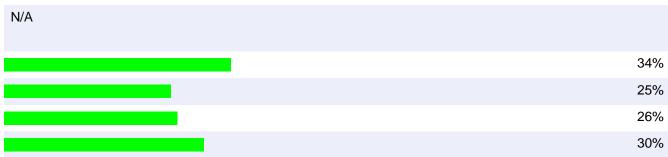
Page 301 of 306 08/23/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
	6%
	0%
	3%
	4%

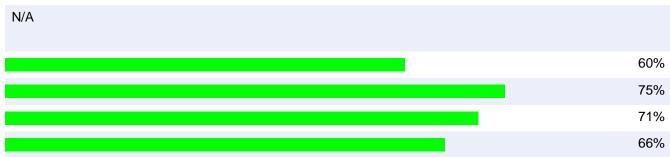
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

300 or more

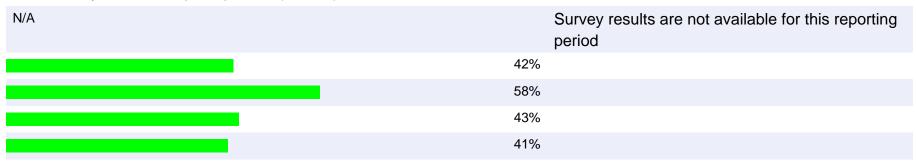
Between 100 and 299

300 or more

300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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